

Bringing NGOs together for a MH response to COVID

A virtual support network: 2020 style



Government
of South Australia

SA Health

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Confidentiality (caveat if required) -I#-A#

How best to support mental health in a pandemic?



Virtual support network (VSN)...

- A diverse group of non-government organisations funded and brought together to cover a range of expected needs
- Built on our understanding of disaster response (drought, bushfires, flood responses)
- Built on collaboration, communication, sharing information, community connectedness

Who is in the VSN?

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- > A peer run support line
- > Carer organisations
- > A CALD service
- > An Aboriginal NGO specialising in grief and trauma
- > A financial support organisation
- > Supported by Uni SA with a community of practice

What makes it work?

- > Regular catch ups as a network (via zoom)
- > Focus on sharing information
- > Partnerships between all members
- > Problem solving
- > Regular catch ups with individual organisations
- > Linking the VSN members with other response components such as public MH services



What has our office done?

- > Funding
- > Regular individual catch ups
- > Facilitate network meetings
- > Connecting members and across health and government
- > Listened and acted
 - Egg initiated using Red Cross for 4000+ people in home isolation during a cluster
- > Advance planning for next 18 months

What have the NGOs told us?



Our barometer of MH in SA

- Community fear of the virus, isolation, restrictions
- Responses to clusters, overseas information
- Particular CALD groups – misinformation, languages, impacts of COVID overseas, ideas for appropriate messages, overseas students
- Aboriginal communities – anger re lock downs, fear of COVID, culturally appropriate responses
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- Hard lock down in November – community anger, distress
- QR codes and masks – impact on anxiety and paranoia

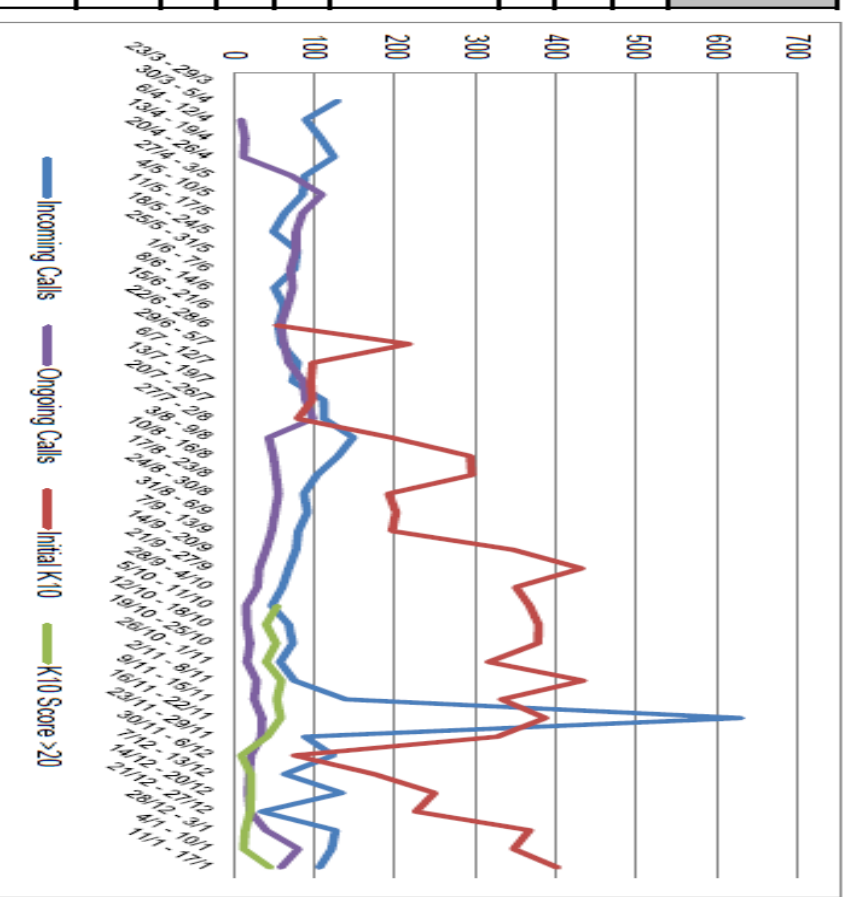


What have we told the VSN members

- > Information and opportunity to discuss
- > Deputy Chief Public Health Officer
 - > Physical symptoms of COVID
- > Drug and Alcohol services
 - > Patterns, increased use, links to family violence and gambling
- > MH in hotel quarantine
 - > Understanding quarantine, discussion re MH impacts
- > Child adolescent MH
 - > Impacts for children and young people
- > Vaccine coordinator
 - > How, possible issues, concerns

Virtual Support network		Avg per week since 6/4	Apr-Sep 2020	Var.	4/1 - 10/1	11/1 - 17/1	% Variance
Number of calls made to the MH COVID Support Line	Total	100.7	87.4	-13%	122	107	6.3%
	Answered	81.1	67.5	-17%	103	87	7.3%
	Abandoned	19.7	17.1	-13%	19	20	1.7%
Number of ongoing support phone calls (incoming and outgoing)		48.9	59.5	22%	81	59	20.6%
Number (%) of MH COVID Support line clients	Female	50%	55%	10%	37%	29%	-42.3%
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	Other	15%	8%	-49%	37%	47%	214.4%
Clients who received initial contact	Total	264.1	210.2	-20%	348	403	52.6%
Clients who received and completed a K10*	K10 Score >20	36.9	N/A		13	46	24.5%

*K10 averages aren't for the entire period listed above





Next steps

- > Vaccine vaccine vaccine
- > Planning for the next 18 months
- > Strengthening links between public mental health services and the VSN
- > Refining and adding to communications – social media, info sheets, screen savers, targeted videos
- > Vulnerable groups
 - Older people
 - Children
 - LGBTQI+
 - Homeless



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Social determinants of mental health during the COVID-19 pandemic

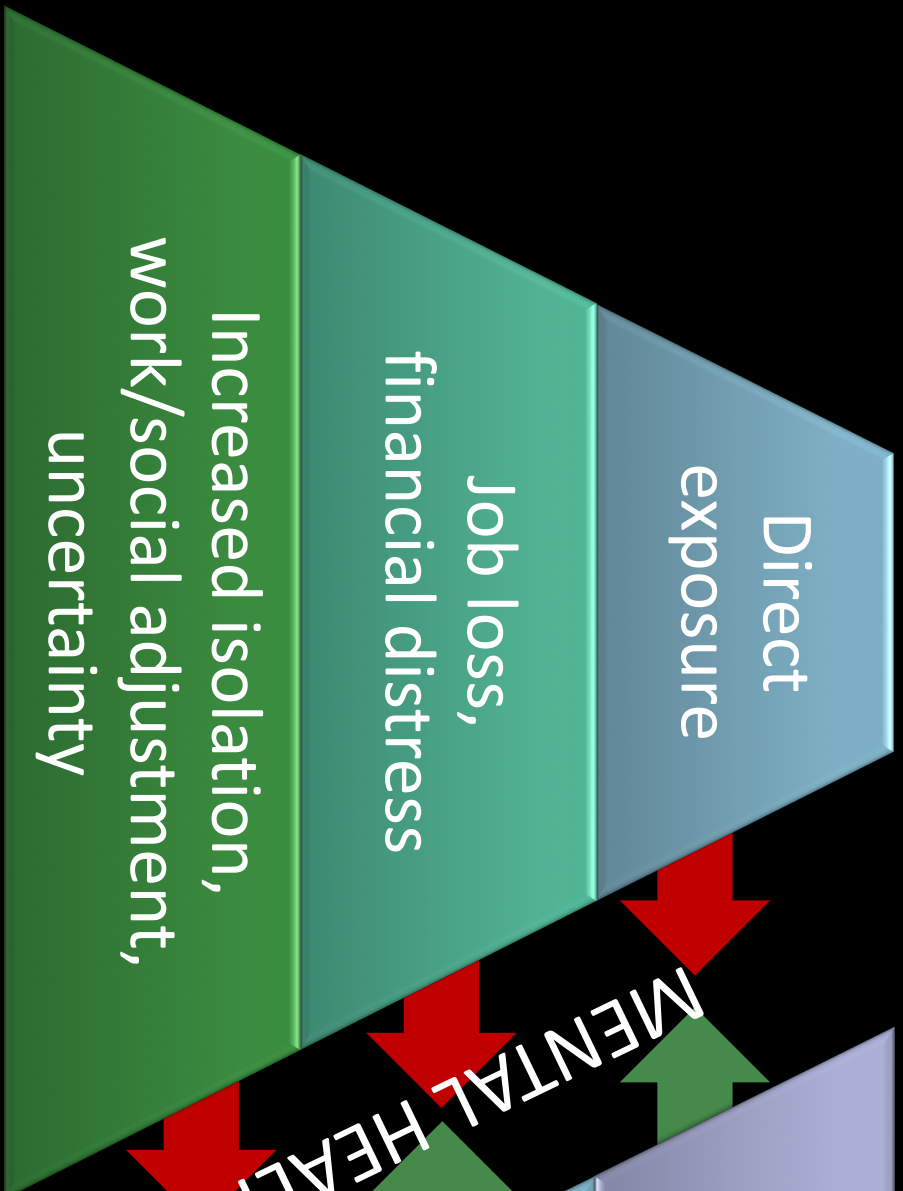
Prof Phil Batterham

Centre for Mental Health Research
The Australian National University

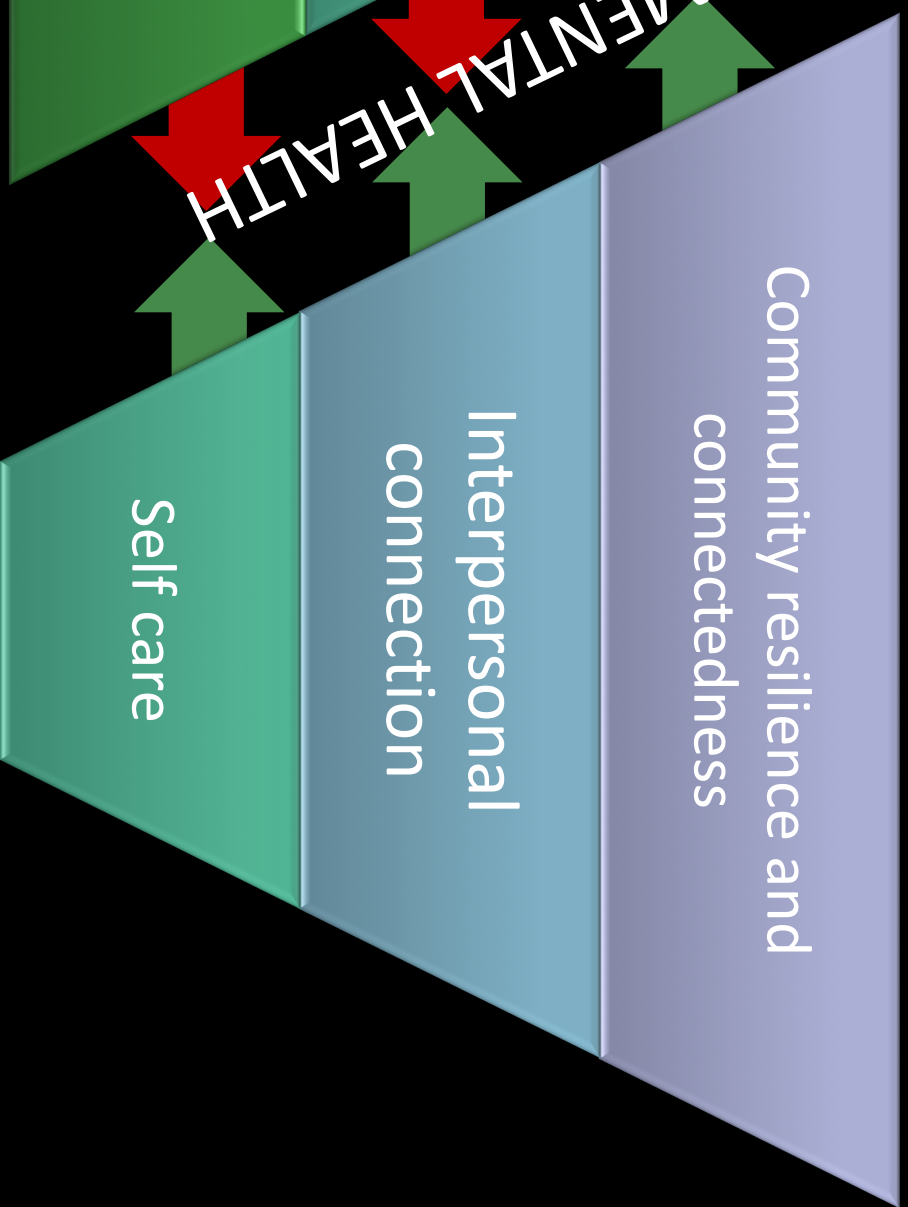
MARCH 2020

SUN	MON	TUE	WED	THU	FRI	SAT
1	2 Uh oh.....	3	4	5	6	7
8	9	10	11	12	13	14
	This is not looking very good....					
15	16	17	18	19	20	21
	Umm... starting to freak out a little...					
22	23	24	25	26	27	28
	Here comes the lockdown...					
29	30	31				

RISK DOMAINS



PROTECTIVE DOMAINS

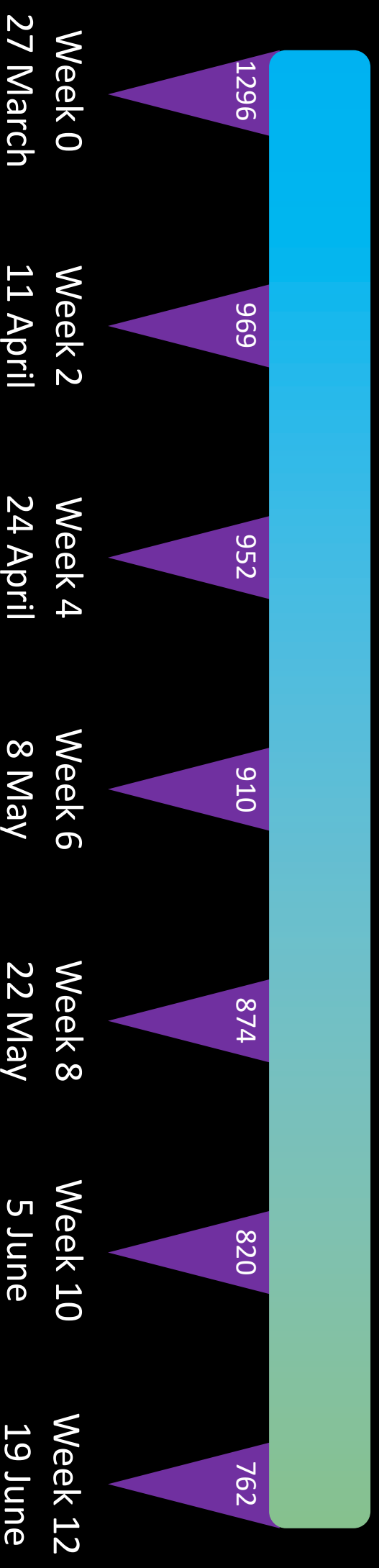


MENTAL HEALTH

Market research
panels: 1296
Australian adults



Quota sampling:
representative by
age, gender, state





The effect of COVID-19 on mental health and wellbeing in a representative sample of Australian adults

Dr Amy Dawel^{*1}, Dr Yiyun Shou¹, Prof Michael Smithson¹, Prof Nicolas Cherbuin², Dr
Michelle Banfield³, Assoc Prof Alison L. Calear³, Dr Louise M. Farrer³, Prof Darren Gray⁵, Dr
Amelia Gulliver³, Dr Tambri Housen⁴, Dr Sonia M. McCallum³, Ms Alyssa R. Morse³, Dr
Kristen Murray¹, Dr Eryn Newman¹, Dr Rachael M. Rodney Harris⁴, Prof Philip J.
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Australian National University, Canberra, ACT, Australia.

³Centre for Mental Health Research, Research School of Population Health, The Australian National
University, Canberra, ACT, Australia.

⁴National Centre for Epidemiology and Population Health, Research School of Population Health,
The Australian National University, Canberra, ACT, Australia.

⁵Department of Global Health, Research School of Population Health, The Australian National
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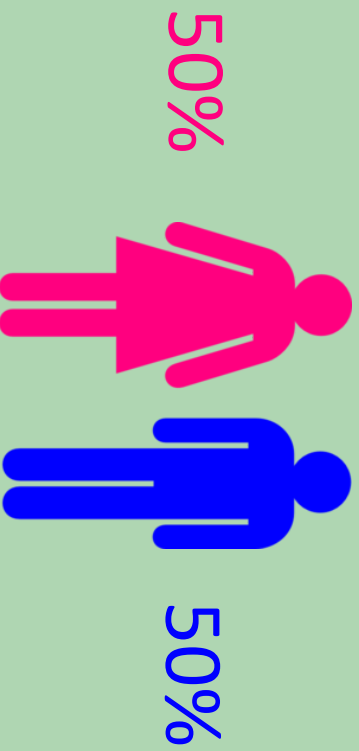
* Correspondence:

Dr Amy Dawel
amy.dawel@anu.edu.au

Keywords: coronavirus, COVID-19, mental health, anxiety, depression, financial strain

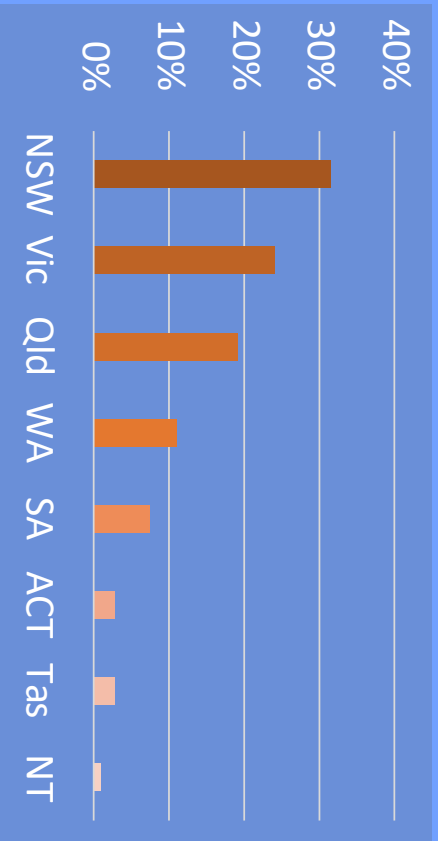
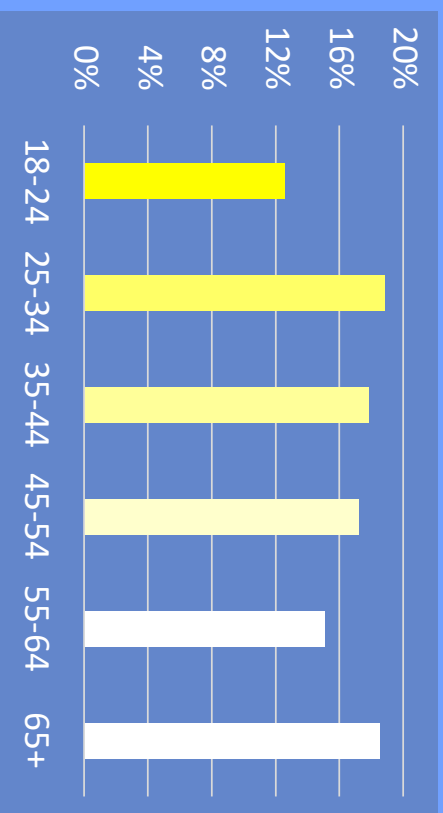
Abstract

There is minimal knowledge about the impact of large scale epidemics on community mental health,
particularly during the acute phase. This gap in knowledge means we are critically ill-equipped to
support communities as they face the unprecedented COVID-19 pandemic. This study aims to



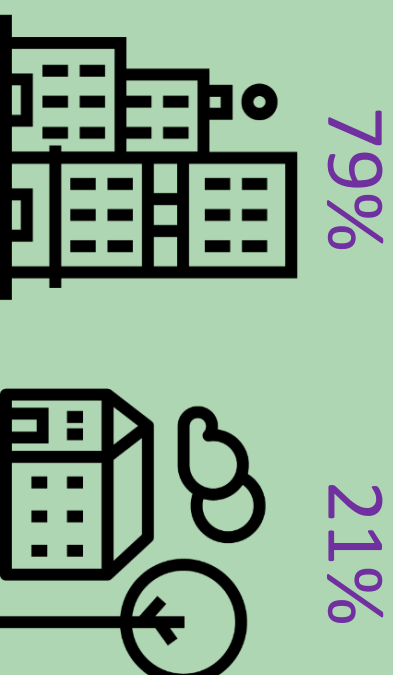
SEX

AGE



STATE

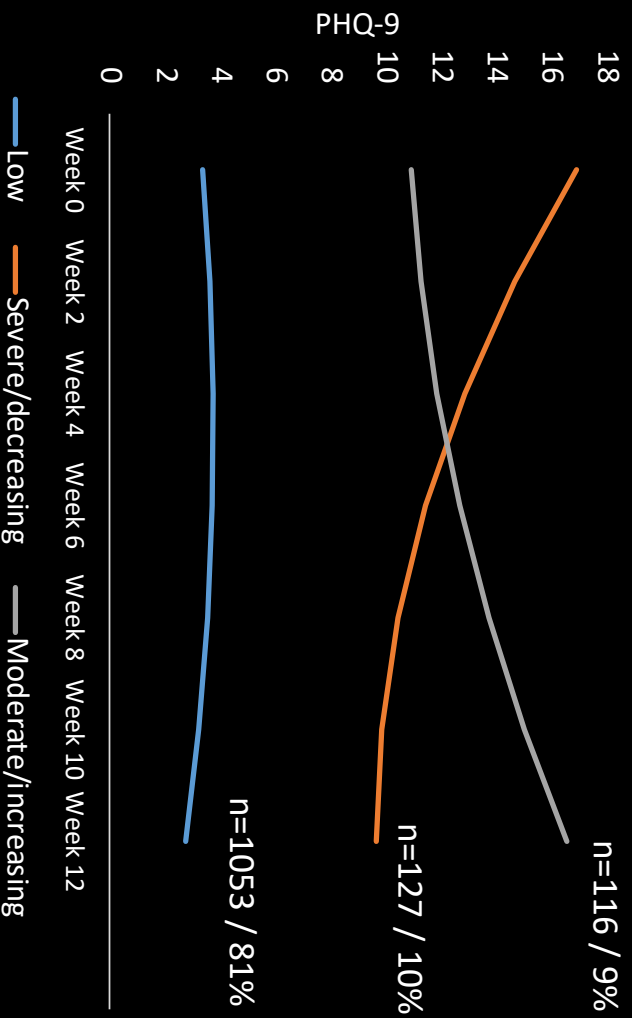
RURILITY



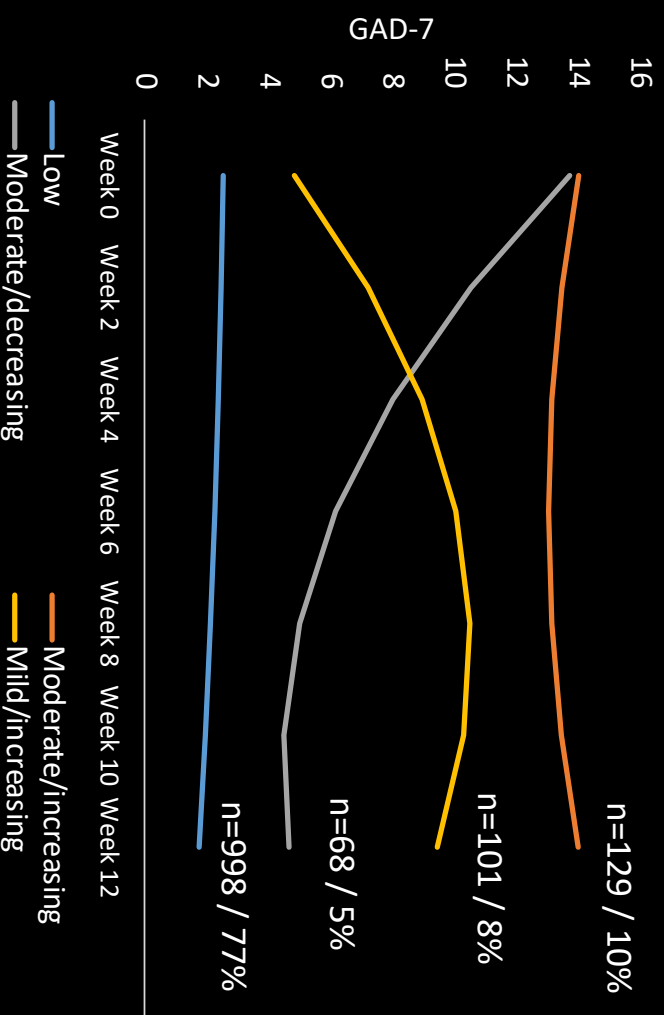
	Current diagnosis (n=310)		No diagnosis (n=985)		Total sample (n=1295)		Other population samples
Major Depressive Disorder (PHQ-9≥10)	113	(36.5%)	99	(10.1%)	212	(16.4%)	5.6% – 6.7%
Generalised Anxiety Disorder (GAD-7≥10)	145	(46.8%)	118	(12.0%)	263	(20.3%)	5.1%

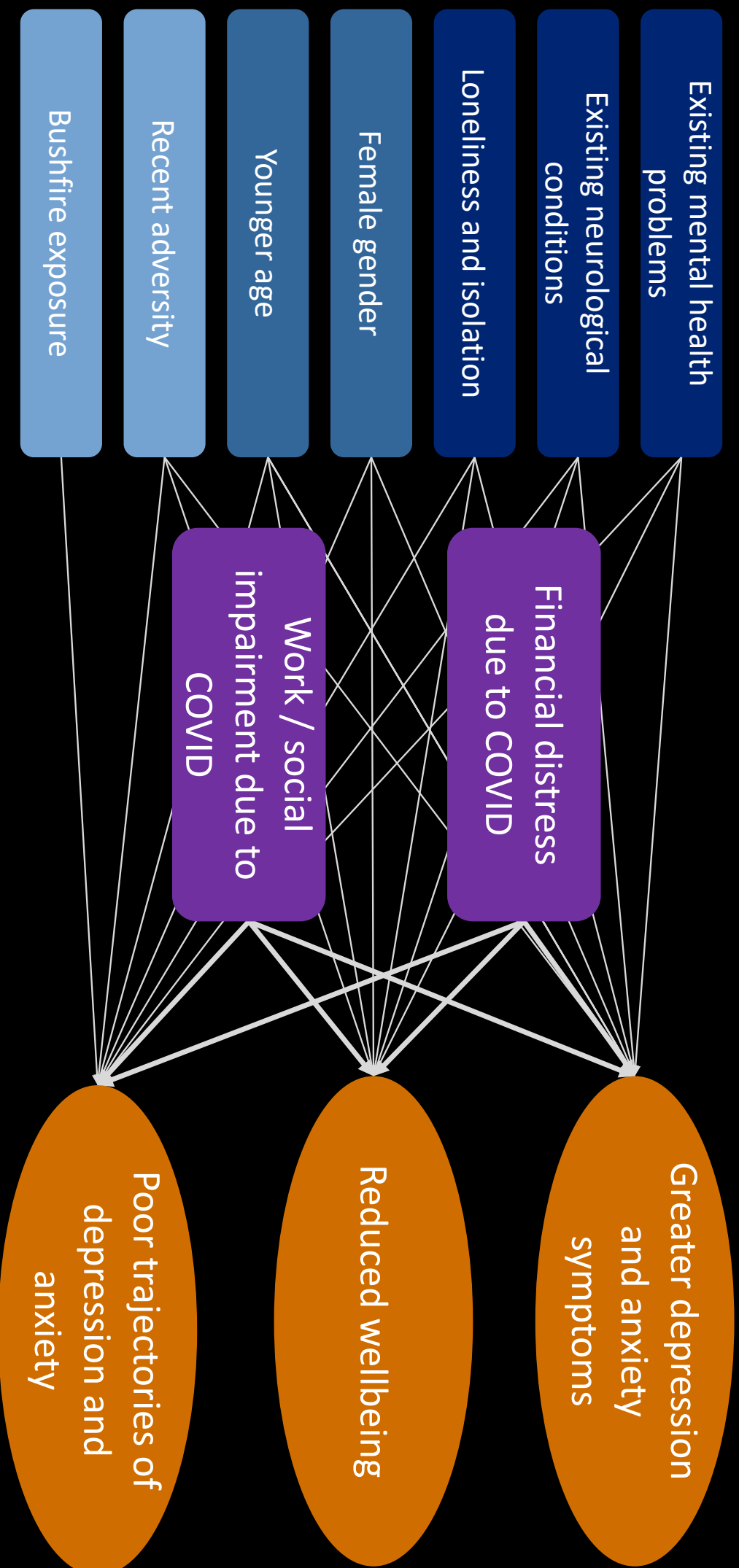
(Quadratic growth mixture models)

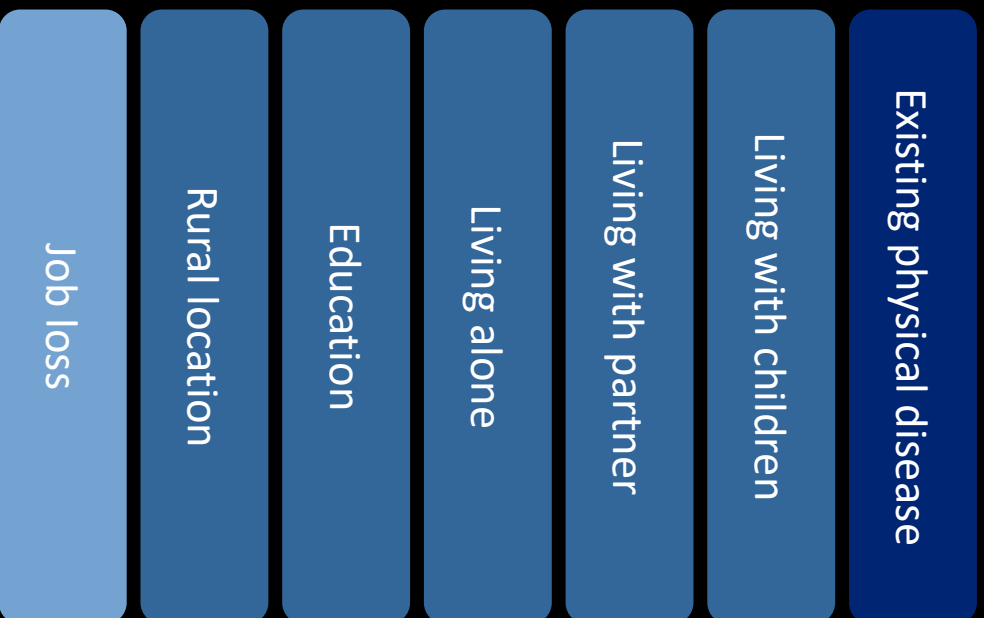
Depression symptoms



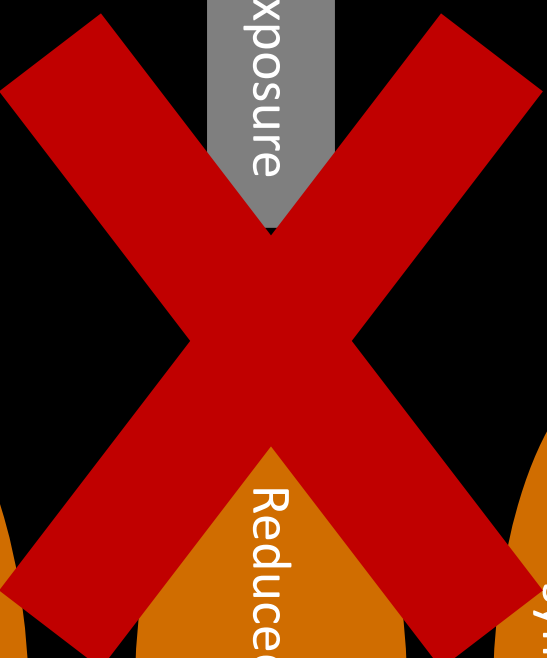
Anxiety symptoms







Direct COVID exposure



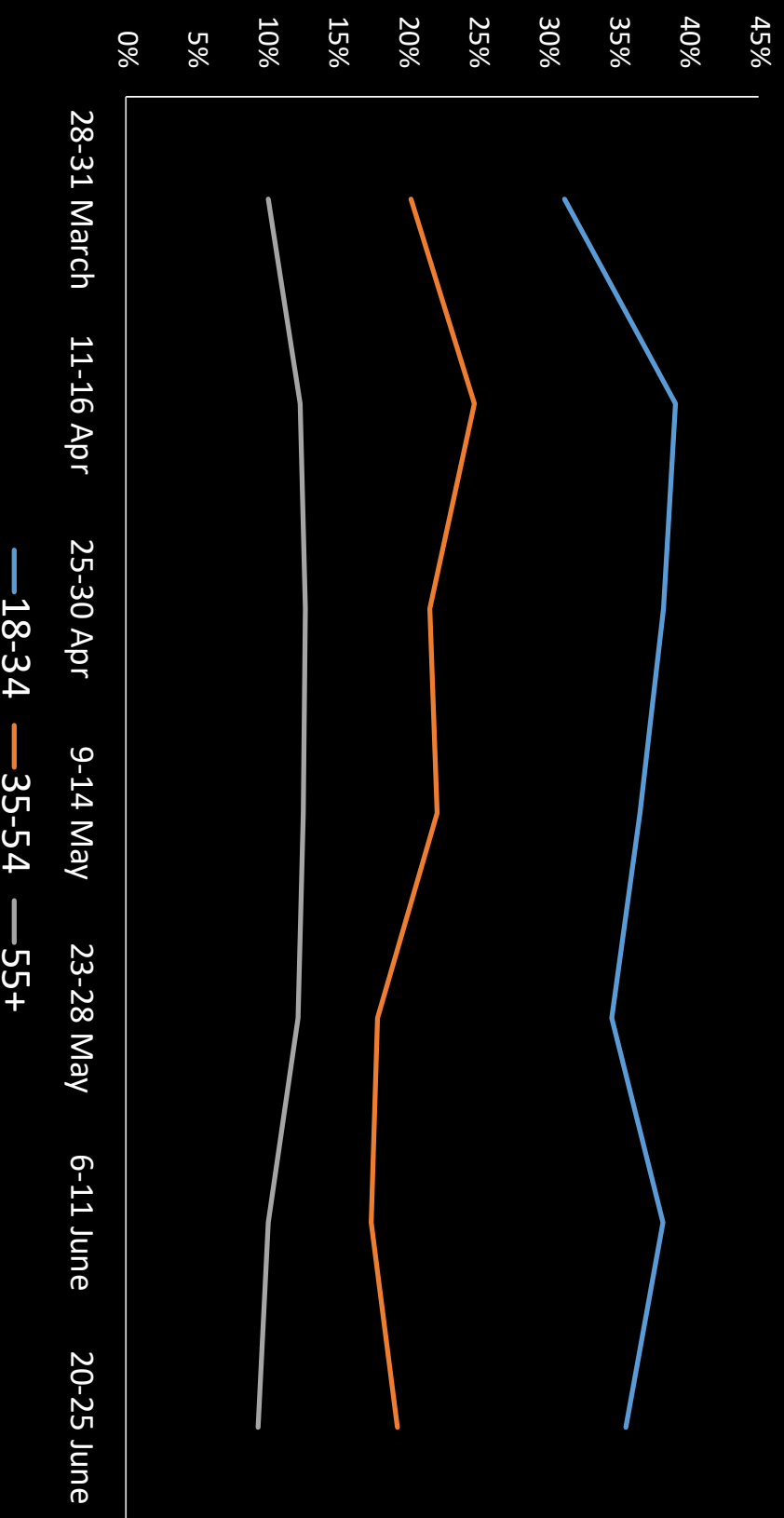
Greater depression
and anxiety
symptoms

Reduced wellbeing

Poor trajectories of
depression and
anxiety

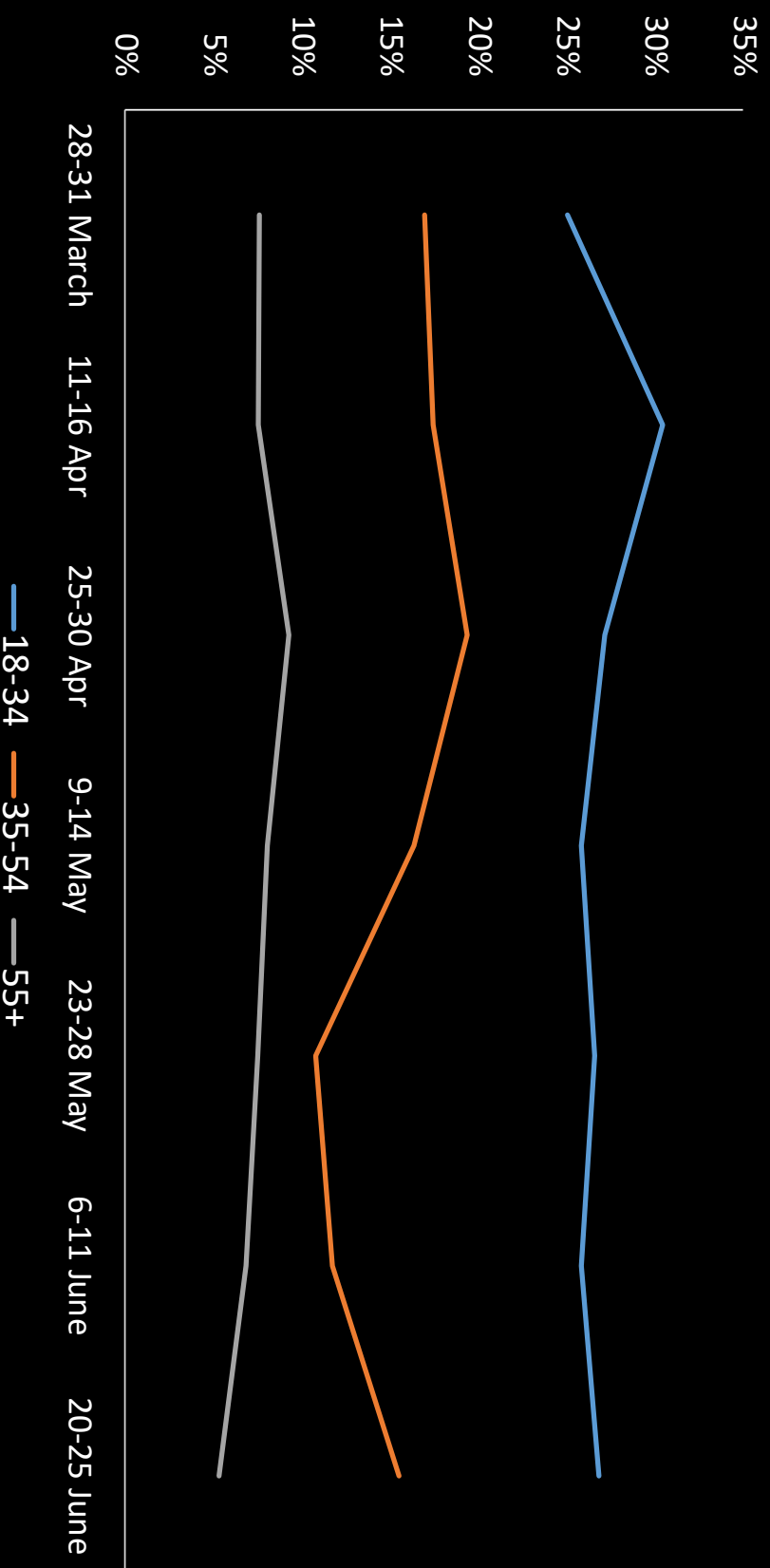
Depression symptoms

Elevated depression symptoms (PHQ9 \geq 10)

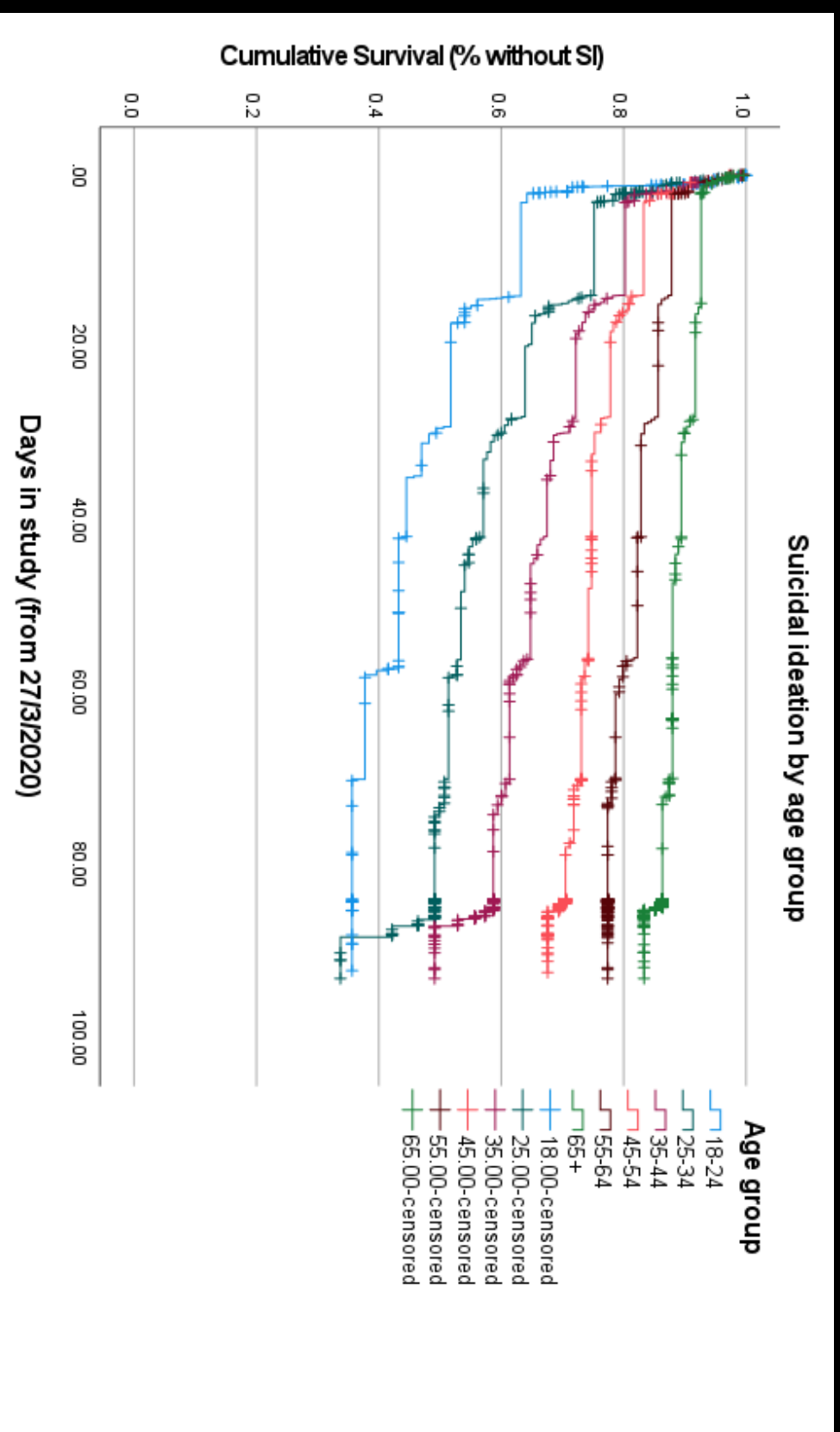


Anxiety symptoms

Elevated anxiety symptoms (GAD7 \geq 10)



Suicidal ideation

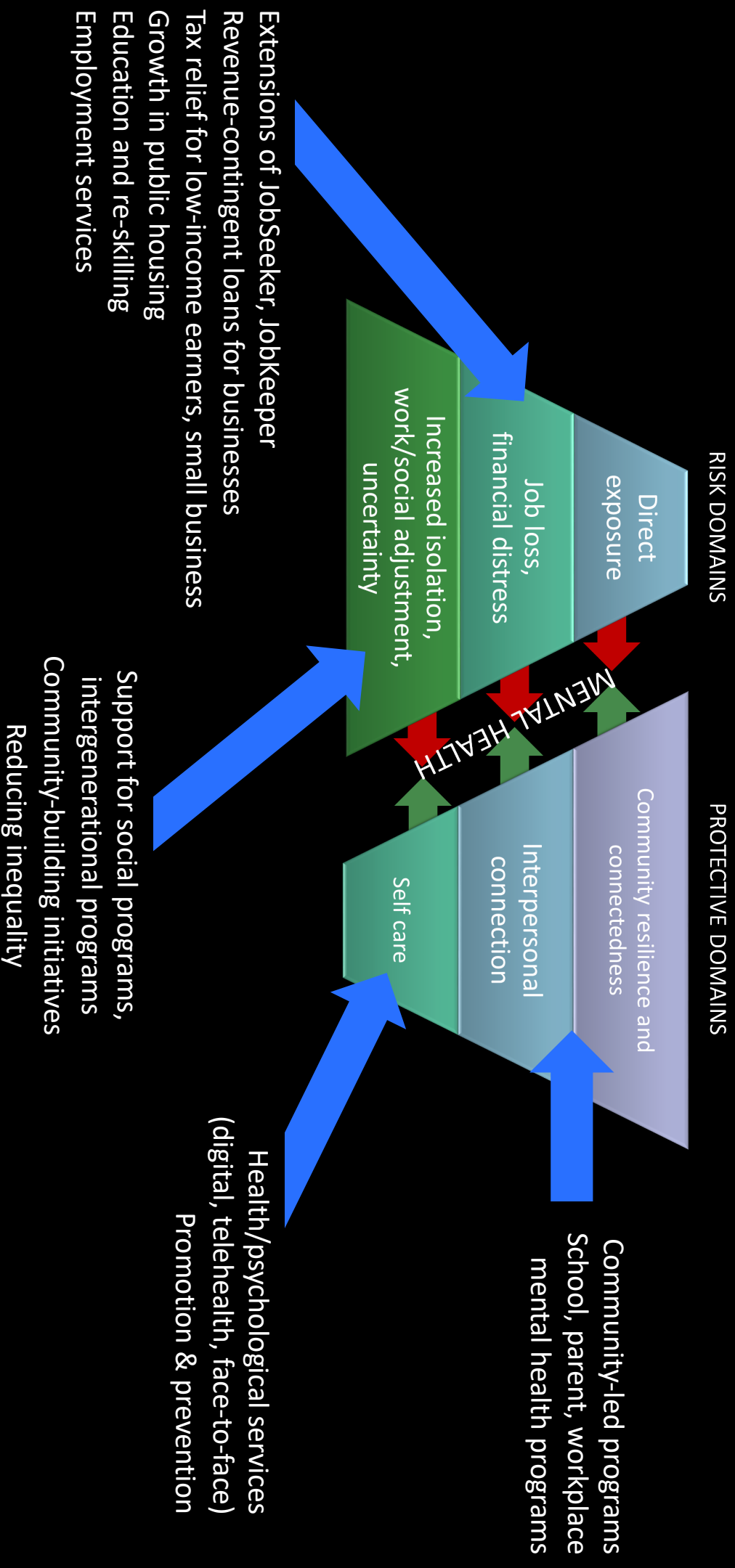


Challenges to mental health preparedness

- Rapid change in financial distress, unemployment, social support, workplace, schooling
- Many health & community services stretched thin
- Limited resources and coordination to meet demand (even before COVID)
- Many vulnerable and isolated groups, sectors
- Constraints on mental health services

Supports for mental health preparedness

- High levels of resilience and adaptation
- At the level of individuals, workplaces, service delivery models, communities
- Rapid changes in telehealth, availability of effective internet interventions (beacon.anu.edu.au)
- Universal health system, employment supports
- Willingness of the community to accept restrictions



Limitations and further research

- No long-term follow-up
 - Will be conducted shortly to examine long-term outcomes including differences by location
- Limited direct exposure to COVID-19
 - Examine time-varying effects
- Attrition from study (<6% after Wave 2)
 - Accounted for in models

- COVID-19 had little direct effect but **considerable indirect effects** (financial, work, social changes) on mental health
- Most people had stable, low symptoms, but **20-25% had elevated and/or increasing symptoms**
- Exacerbated by loneliness/isolation and existing mental health conditions; magnified for young people and females
- High-quality **research** needed, long-term follow-up, capture second wave in Victoria
- Need for **ongoing policy support** (employment, financial, telehealth) + **social capital** to minimise mental health impacts

Acknowledgements

- **Collaborators:** The Australian National COVID-19 Mental Health, Behaviour and Risk Communication Survey team from ANU: Amy Dawel (lead), Alison Calear, Michelle Banfield, Cloudy Shou, Mike Smithson, Nic Cherbuin, Lou Farrer, Annelia Gulliver, Tambri Housen, Sonia McCallum, Alyssa Morse, Kristen Murray, Eryn Newman, Rachael Rodney Harris, Darren Gray
- **Funders:** The ANU College of Health & Medicine; NHMRC (1158707)

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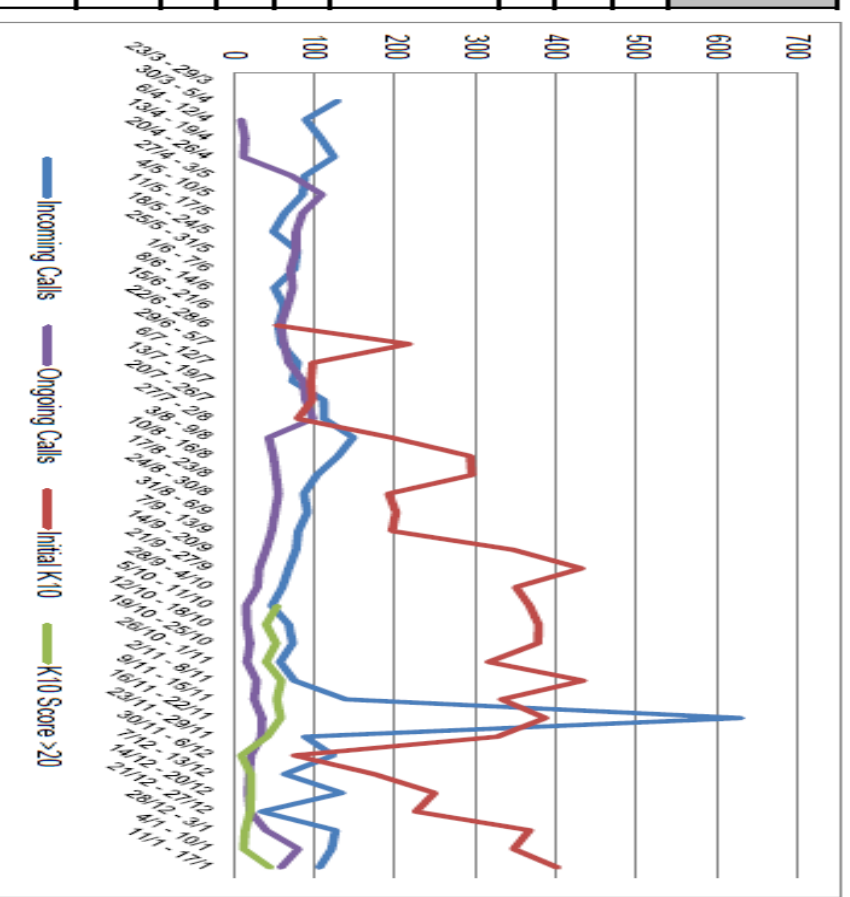


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