

Living Well, Living Longer Program Evaluation

Five year evaluation of an integrated care initiative to improve the physical health of people living with severe mental illness

Andy Simpson, Program Manager, Living Well, Living Longer

Equally Well Consensus Statement: People living with severe mental illness are



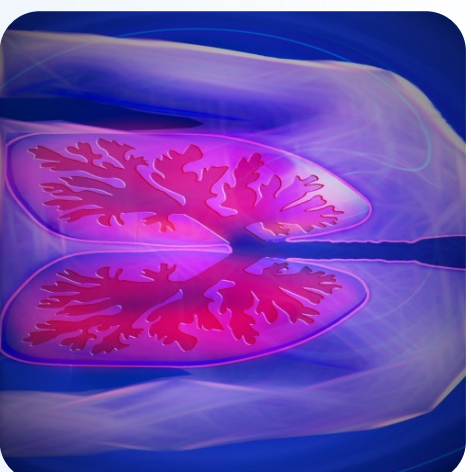
6X

More likely to die from
Cardiovascular Disease



5X

More likely to
Smoke



4X

More likely to die from
Respiratory Disease

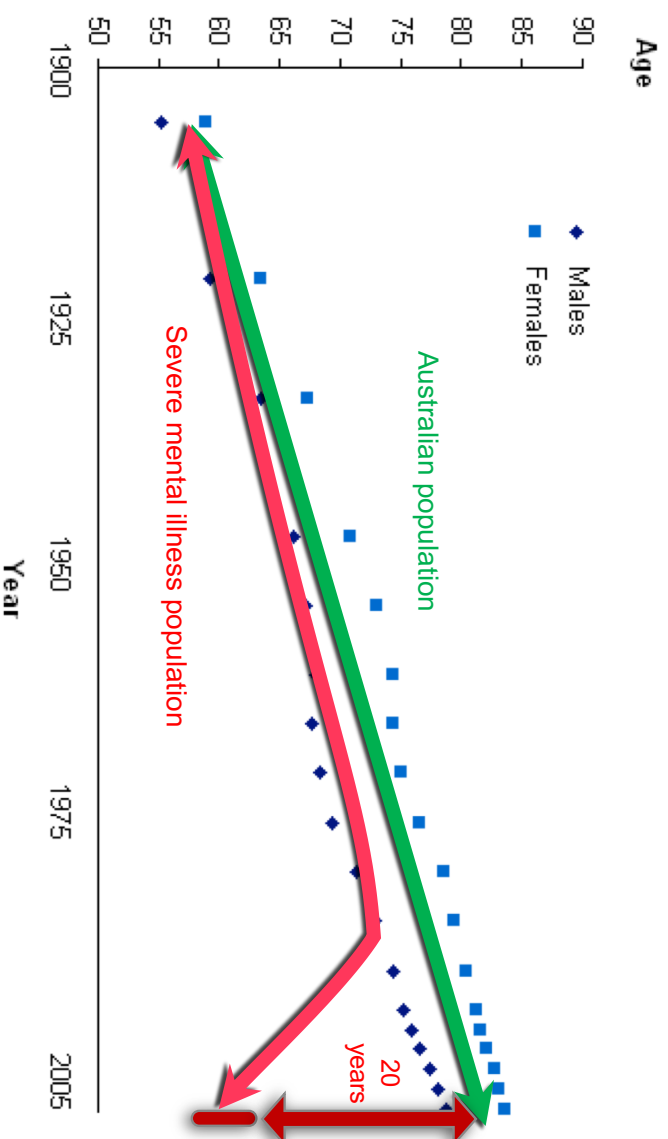


14-23

Years of lost life
Early Mortality

The Context: Early Mortality

Australian life expectancy at birth by gender, 1900 - 2005



Adapted from Prof Tim Lambert @ 2008 - 2018



Health
Sydney
Local Health District

Sources: ABS Cat No. 3302.0; ABS Cat. No. 3105.0.65.001 (green line); the age of death in schizophrenia imputed from literature (ibid). See also: Saha S, Chant D, McGrath J. A Systematic Review of Mortality in Schizophrenia: the Differential Mortality Gap Worsening Over Time? Arch Gen Psychiatry. 2007;64(10):1123-1131

Average age of death 1980 - 2010

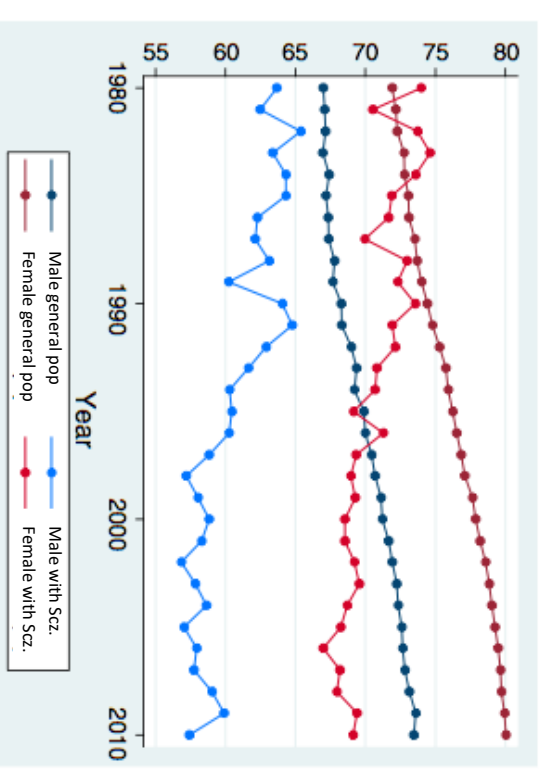


Fig. 2. Average age of death by year for the schizophrenia and general population over three decades with intentional self-harm excluded as cause of death.

Nielsen et al. SchizRes 2013; 146(1-3):22-7

Sydney Local Health District

The Context: Early Mortality

Around two thirds of premature deaths are from circulatory & respiratory diseases or cancer



Schizophrenia Research
Volume 179, September 2018, Pages 154-162



Premature mortality among people with severe mental illness — New evidence from linked primary care data

Ami John ^{a, b, g}, Joanna McGregor ^{a, b}, Ian Jones ^{b, c}, Sze Chim Lee ^{a, b}, James T.R. Walters ^{b, c}, Michael J. Owen ^{b, c}, Michael O'Donovan ^{b, c}, Marcos DelPoza-Barros ^{a, b}, Damon Berridge ^a, Keith Lloyd ^{a, b}

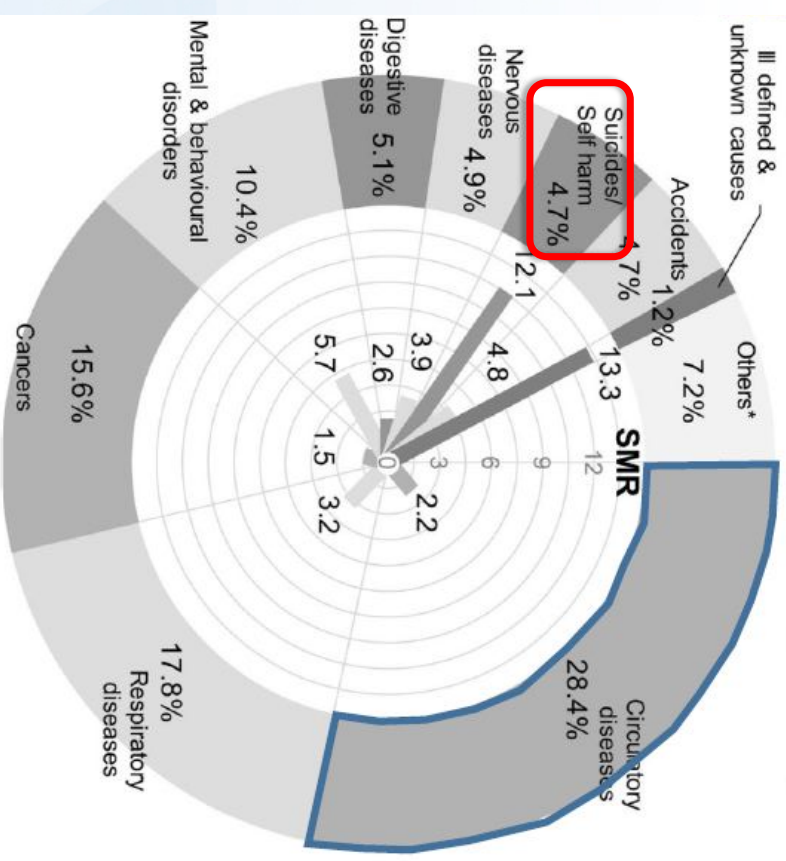


Australian Government
National Mental Health Commission

“...a national disgrace and it should be a major public health concern”

National Mental Health Commission. A Contributing Life, the 2012 National Report Card on Mental Health and Suicide Prevention. Sydney: 2012.

Proportions and SMRs of deaths categorised by causes



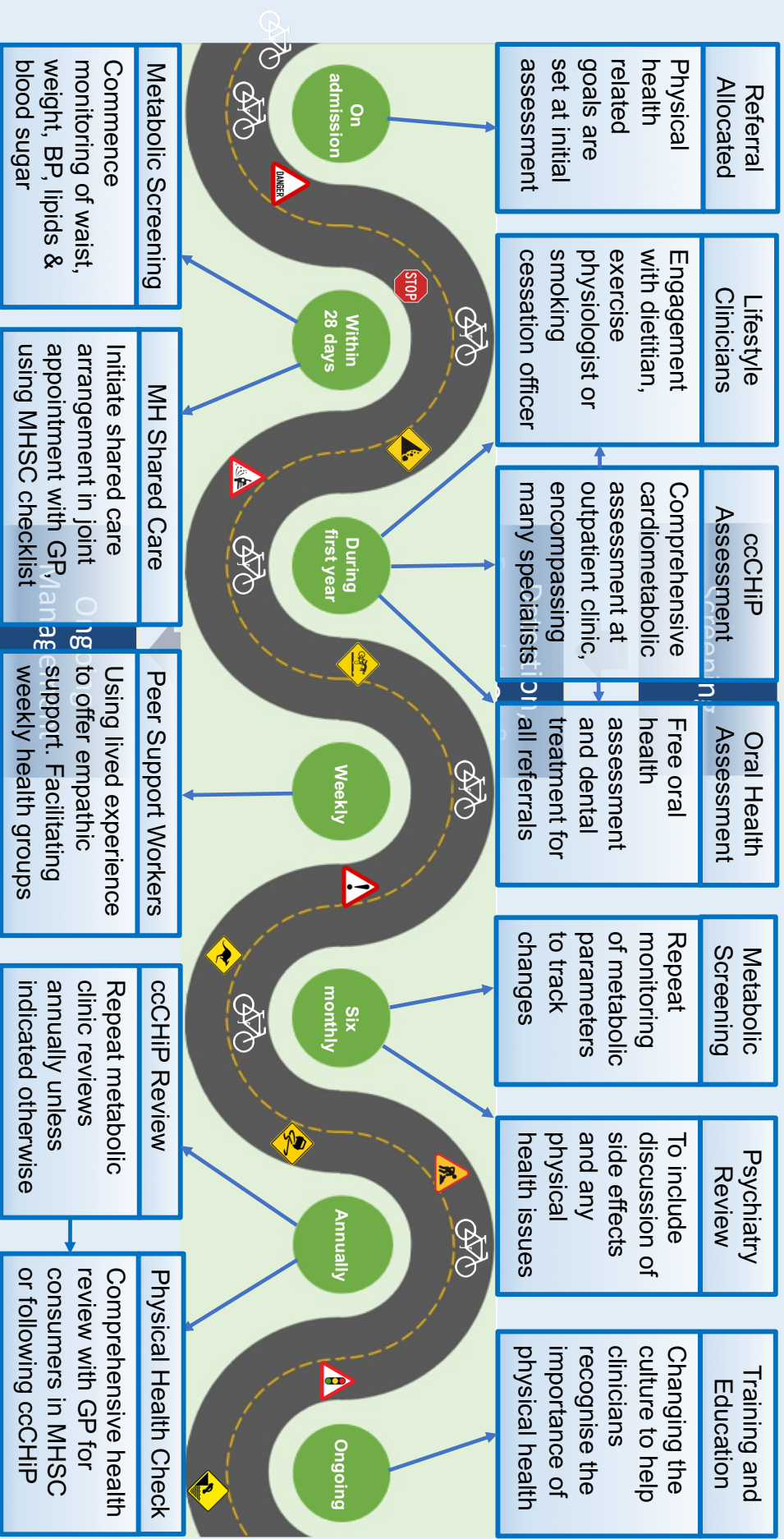
Avoidable Tragedy?



Preventable physical health conditions lead to premature mortality in people with severe mental disorders... (which are) commonly overlooked, not only by themselves and people around them, but also by health systems."



The Living Well, Living Longer Program

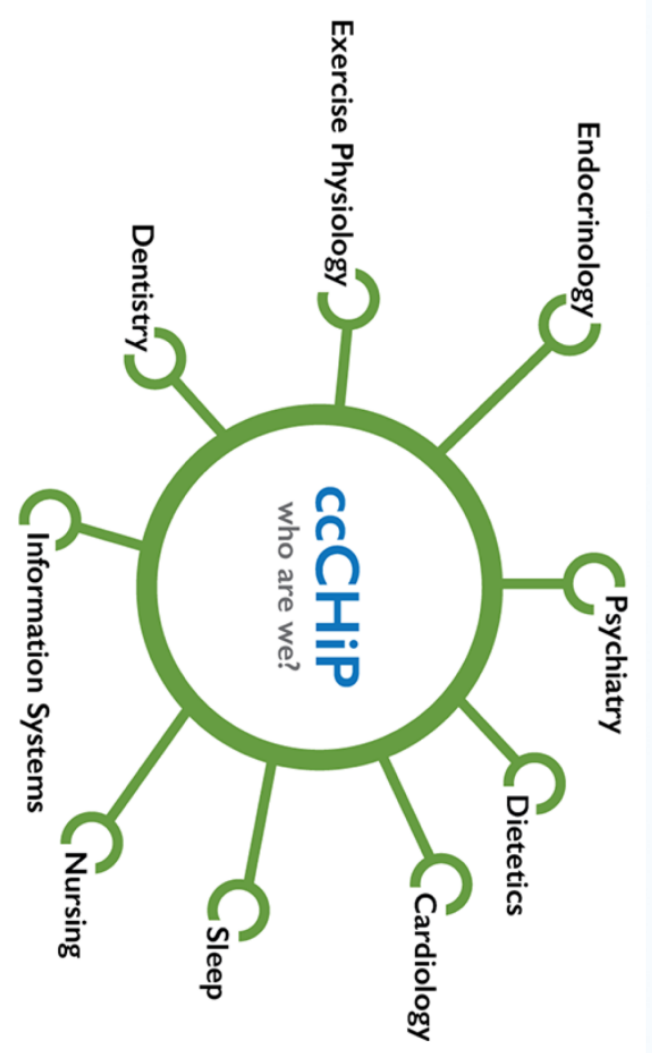




Outpatient Clinic
at the CRGH Medical Centre



Outpatient Clinic
at Charles Perkins Centre



Collaborative Centre for
Cardiometabolic Health
in Psychosis

ccCHiP

- ✓ World leading cardiometabolic health clinic
- ✓ Consumer sees 8 specialists in one afternoon
- ✓ Full formulation of cardiometabolic health
- ✓ Recommendations sent to GP for follow-up

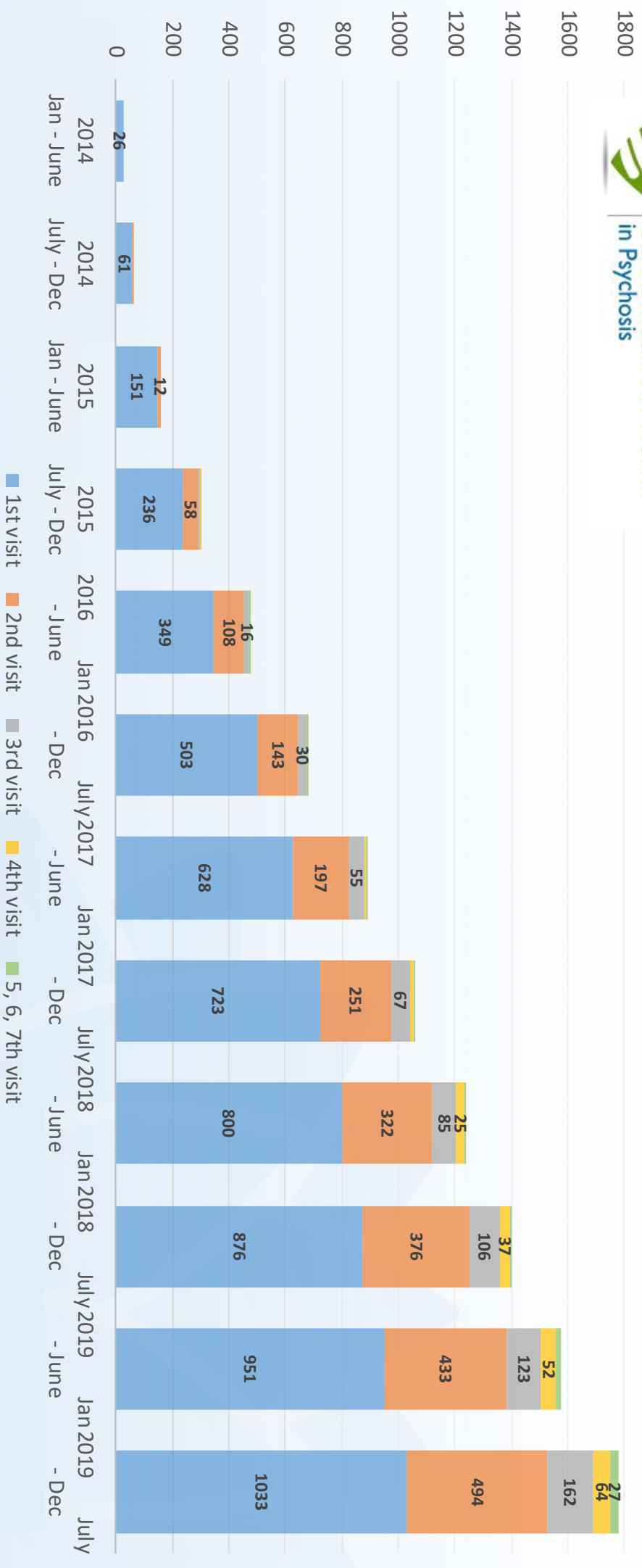


ccCHIP: Process Outcomes



Collaborative Centre for
Cardiometabolic Health
in Psychosis

ccCHIP Clinic Cumulative Attendance

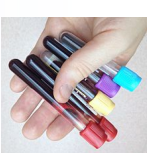


Mental Health Shared Care



- ✓ Checklist assigning tasks to GP and care coordinator
- ✓ Agreement around exchange of information
- ✓ Annual cycle of care
- ✓ Supported by Sector based CNCs

| Action | Frequency | Responsible | Date Completed |
|---|-----------|-------------|-----------------------------------|
| Complete annual physical health check and copy results to MHS ¹ | Yearly | GP | <input type="checkbox"/> __/__/__ |
| Review following ccCHIP ² appointment [May double as yearly physical health check] | Ad hoc | GP | <input type="checkbox"/> __/__/__ |
| Complete scripts – physical health medications | 6 monthly | GP | When required |
| Order/review other preventative screening e.g.: cervical screening, mammogram, bowel screening, prostate check, skin check. | Yearly | GP | When required |



1st month

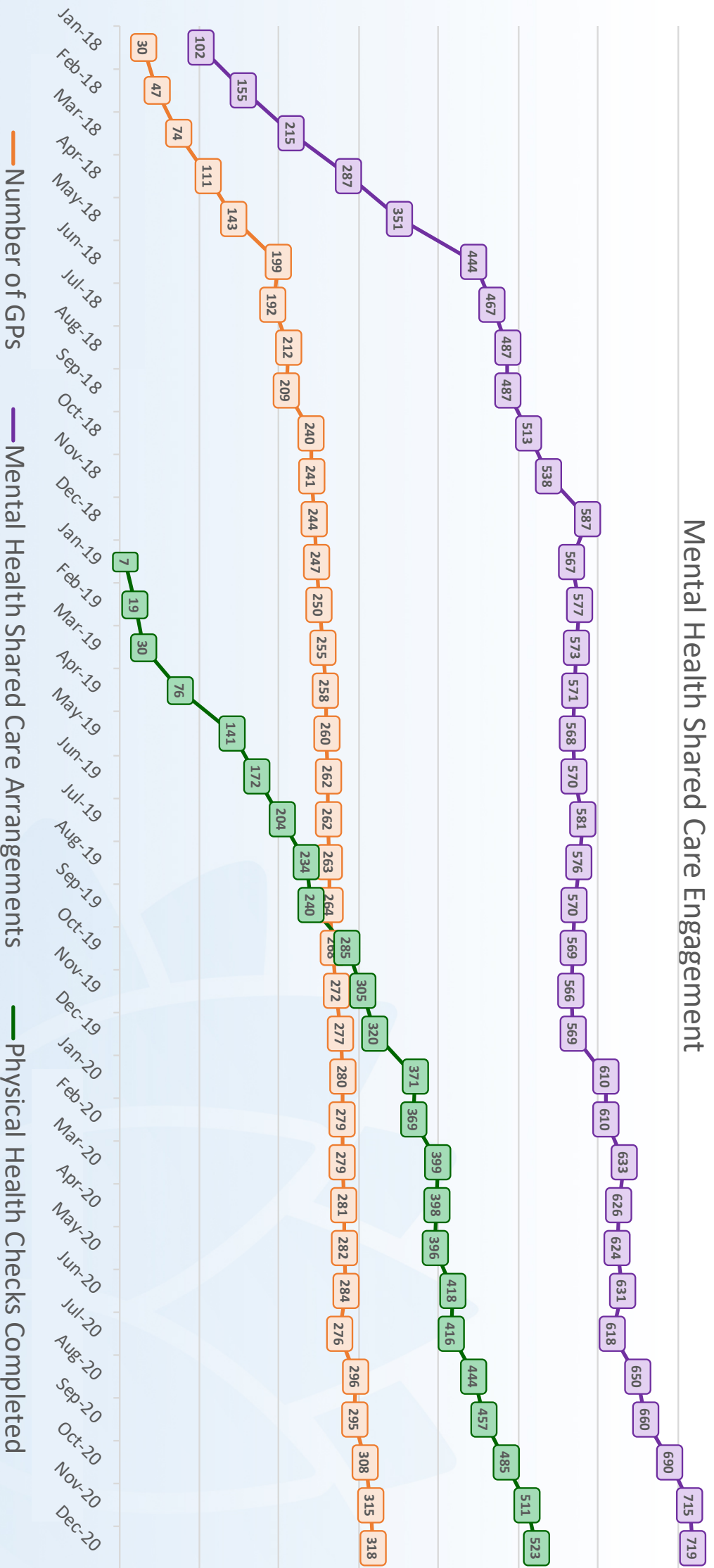
6 monthly

yearly

| Action | Frequency | Responsible | Date Completed |
|--|---------------------|------------------|-----------------------------------|
| Complete metabolic monitoring: Blood pressure, waist circumference and weight | 6 monthly | MHS ¹ | When required |
| Complete scripts – mental health medications | 6 monthly | MHS | When required |
| Complete ccCHIP referral [GPs may refer directly to ccCHIP – referral form available on website: http://ccchip.clinic] | Yearly | MHS | <input type="checkbox"/> __/__/__ |
| Organise GP review post ccCHIP attendance | 4 weeks post ccCHIP | MHS | <input type="checkbox"/> __/__/__ |
| Complete pathology screen and copy results to GP | Yearly ³ | MHS | <input type="checkbox"/> __/__/__ |

Mental Health Shared Care: Process Outcomes

Mental Health Shared Care Engagement



Lifestyle Clinicians

Working with consumers to develop individualised achievable and relevant health behaviour change goals and supporting the practical strategies required to achieve these

- ✓ 1.8FTE dietitian, 1.8FTE exercise physiologist
- ✓ 0.6FTE smoking cessation officer
- ✓ District wide positions offering individual tailored consults, or combined diet & exercise consults
- ✓ Integration with ccCHIP clinics
- ✓ Evidence based 12-week lifestyle group programs
- ✓ Partner with local aquatic centre for Gym/Swim

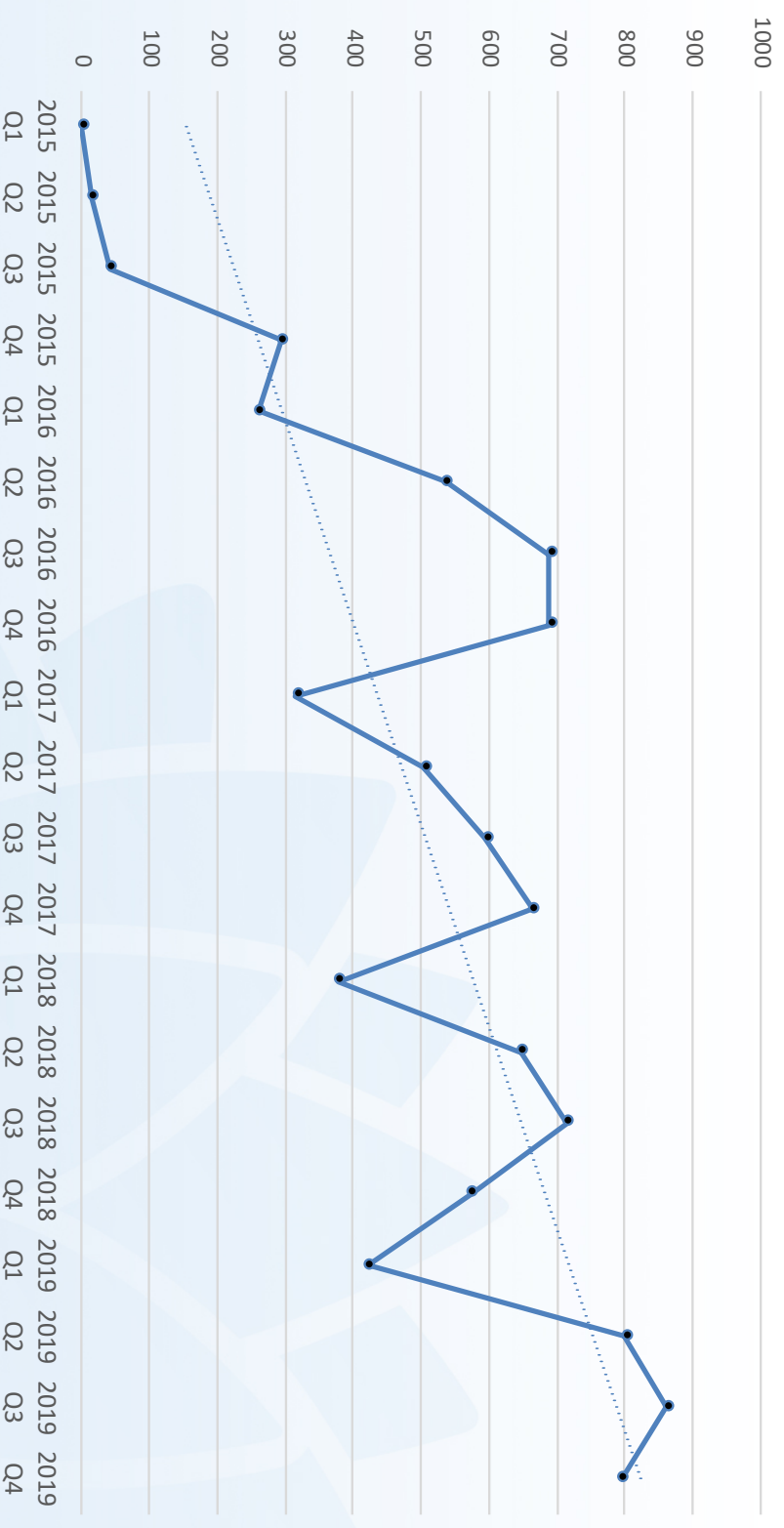


**Direct referral for care coordinators via:
SLHD-MHLifestyle@health.nsw.gov.au**

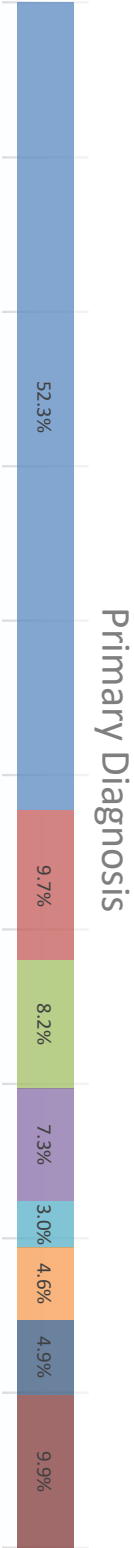
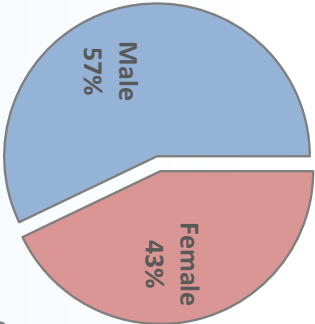


Lifestyle Clinicians: Process Outcomes

Lifestyle Clinician Contacts Per Quarter



Our Consumers: Care Profile

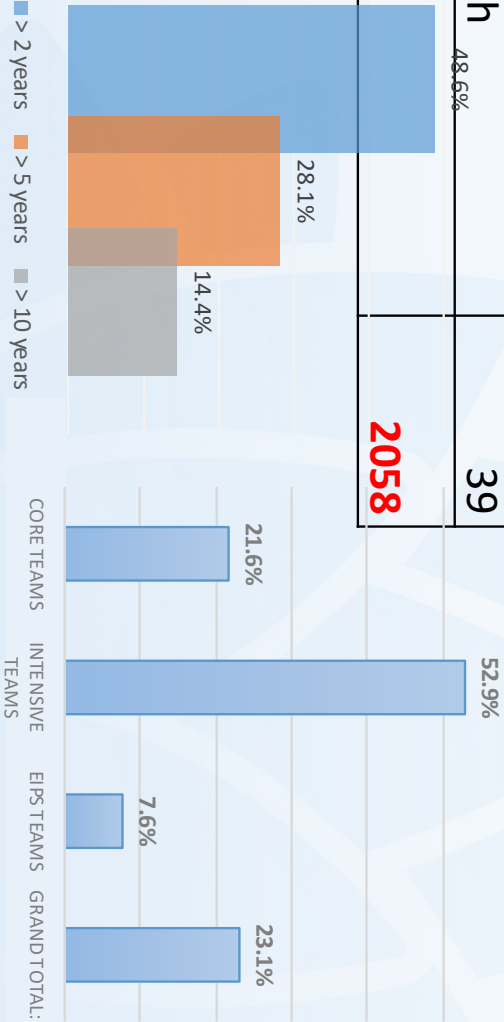
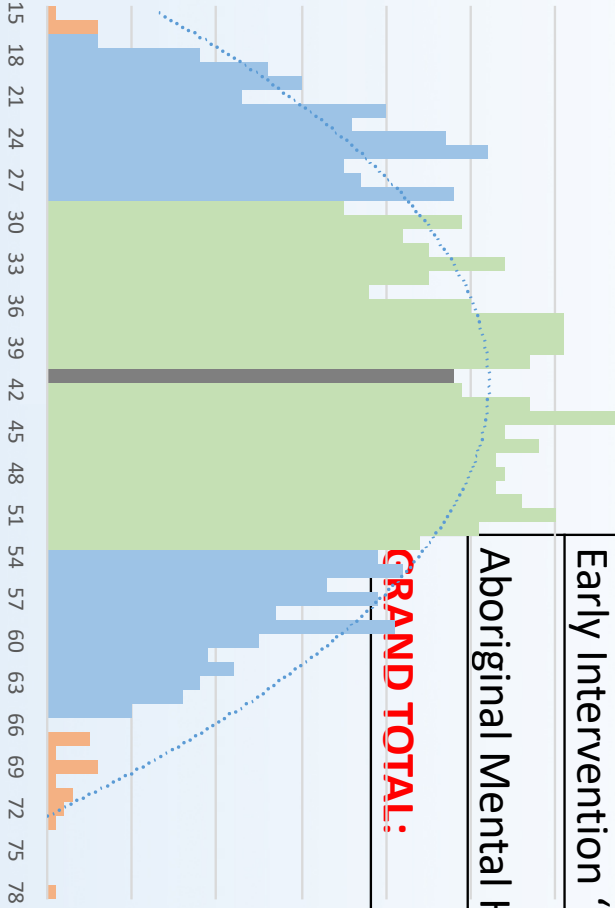


Age Distribution






Length of Stay

Involuntary Treatment

| Community MH 'Core' Teams | | Involuntary Treatment | |
|---------------------------------|----------------------|-----------------------|------|
| Schizophrenia | Schizoaffective Dis. | Bipolar / Mood Dis. | 1746 |
| Trauma / Personality Dis. | Psychotic Disorder | Other | |
| Intensive Teams | | | 155 |
| Early Intervention 'EIPS' Teams | | | 118 |
| Aboriginal Mental Health | | | 39 |
| GRAND TOTAL: | | | 2058 |



Our Consumers: Metabolic Profile

| Measure |   |  |  to  |
|----------------------|--|---|--|
| Average Waist | 102.3cm | 92.5cm | +9.8cm |
| ‘Concerning’ Waist % | 80.6% | 62% | +18.6% |
| Average Weight | 83.5kg | 78.5kg | +5.0kg |
| Body Mass Index | 28.4kg/m ² | 27.5kg/m ² | +0.9kg/m ² |



Evaluation: Asking our Consumers



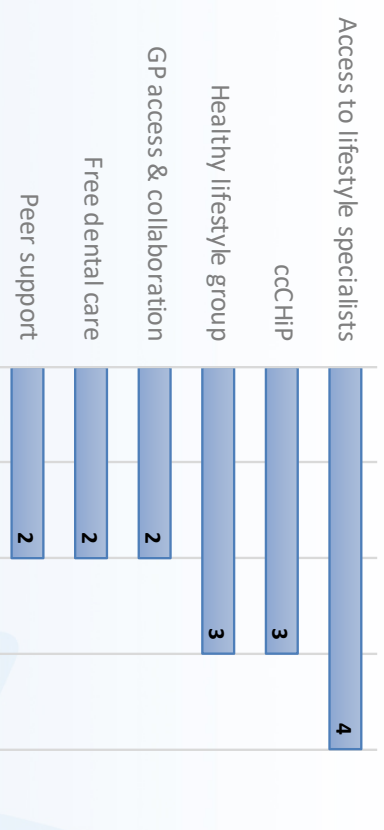
LIVING WELL, LIVING LONGER BBQ

Join us for some tucker and a chat to feedback on our Living Well, Living Longer Program.

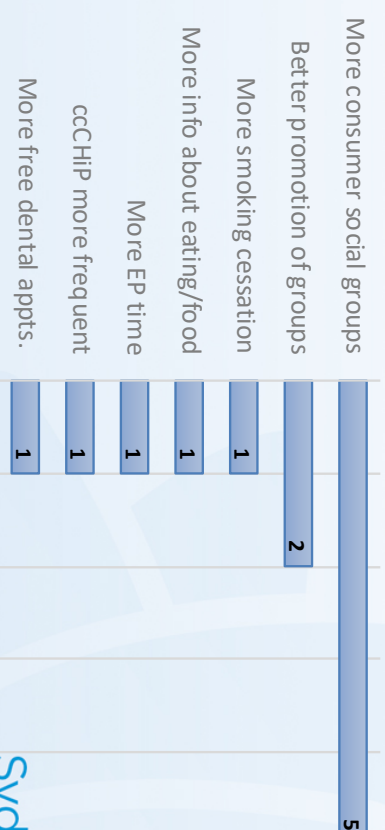
Free Movie Tickets for all participants! Carers and Consumers welcome.

Wednesday 25th September 11am-1pm
Croydon Community Health Centre Cottage

What is going well?



How could we improve?

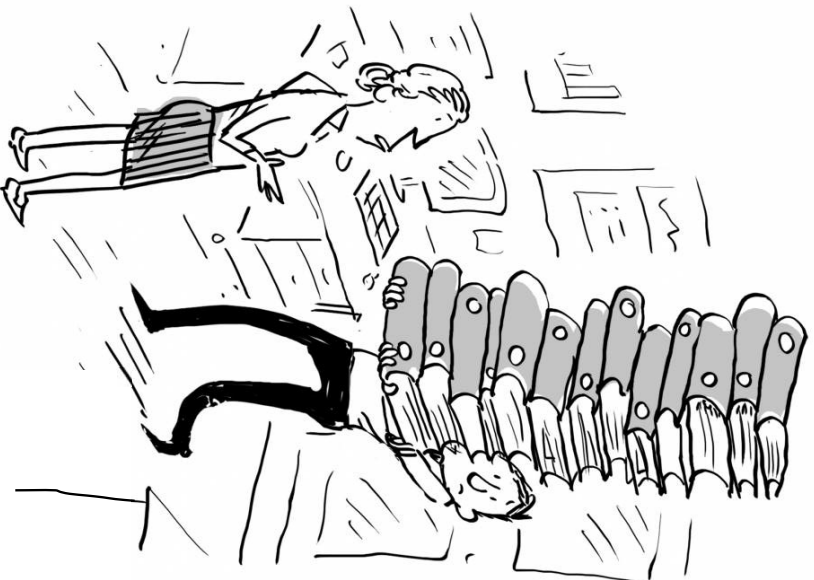


ACTIONS:

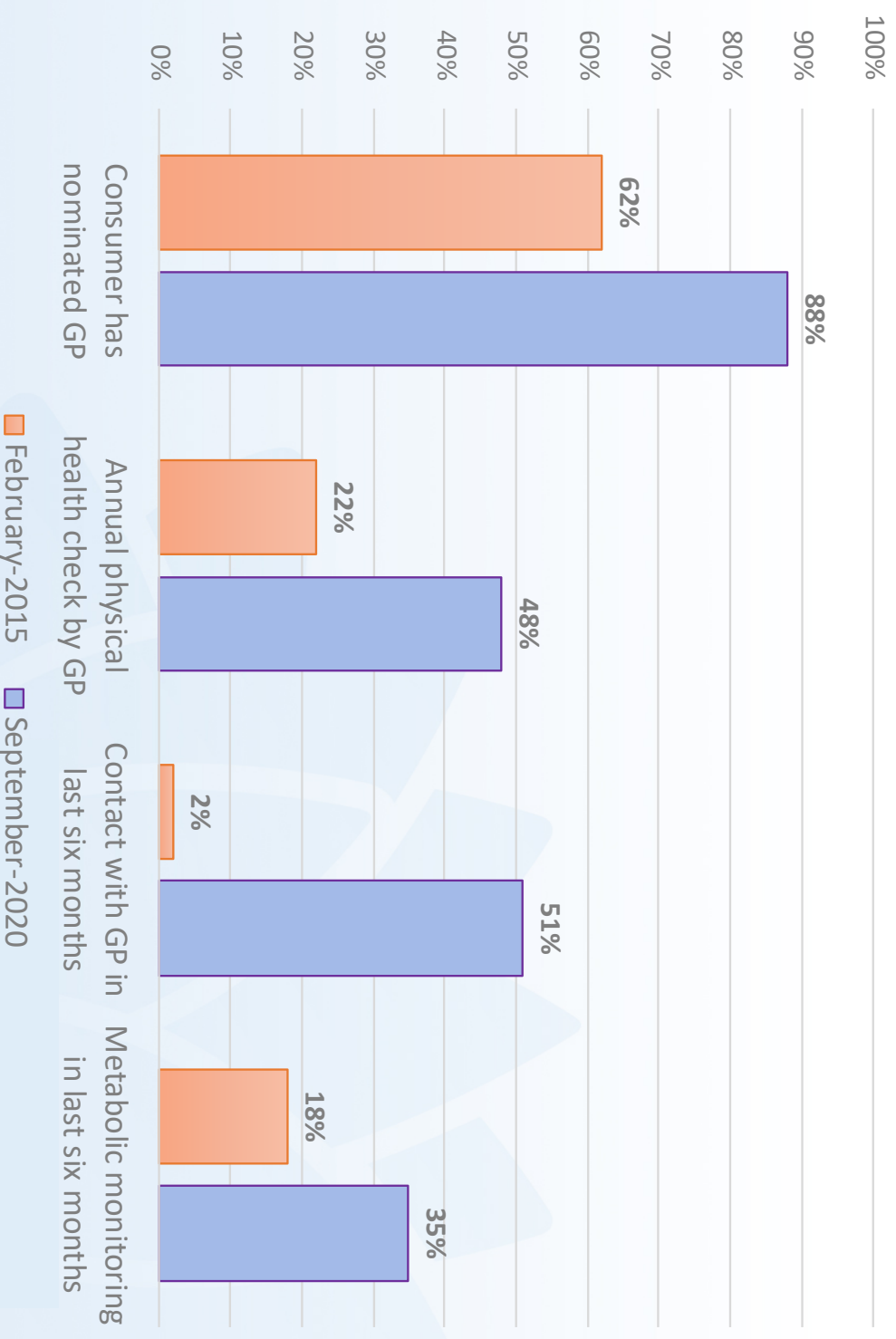
A database of all local physical health projects across the community will be compiled and shared with all teams, and more groups will be encouraged.

Sydney Local Health District

Evaluation: Auditing our Clinicians



"A spreadsheet on a memory stick would have been fine."



Evaluation: Health Outcomes

| Needs Assessment | | |
|--------------------------|-----|---------|
| Measure (average) | n | 2015-16 |
| Waist (cm) | 144 | 107 |
| Weight (kg) | 183 | 89 |
| BMI (kg/m ²) | 160 | 30.6 |
| Blood Pressure | 163 | 123/80 |
| Fasting BGL | 179 | 5.8 |
| Total Cholesterol | 200 | 4.89 |
| Metabolic Syndrome | 128 | 74% |



NOT STATISTICALLY
SIGNIFICANT!



Sydney Local Health District
 Needs Assessment:
*Physical and Metabolic Health in Community
 Mental Health*

Camperdown Community Health Centre
 Canterbury Community Health Centre
 Croydon Community Health Centre
 Marrickville Community Health Centre
 Redfern Community Health Centre

April 2017

SLHD Community Mental Health Lifestyle Team



Evaluation: Health Outcomes

| Anthropometry | | | | |
|--------------------------|----|------|-------|--|
| | n | 2016 | 2020 | |
| Waist Circumference (cm) | 30 | 103 | 104.7 | |
| Weight (kg) | 59 | 86.2 | 87.6 | |

Sydney Local Health District (SLHD)

| Measure | n | 2016 | 2020 | P-value |
|----------------|----|--------|--------|---------|
| Blood Pressure | 79 | 122/80 | 118/79 | 0.012 |

June 2020

| Lipid Profile | | | | |
|---------------------------|----|------|------|---------|
| | | 2016 | 2020 | P-value |
| Total Cholesterol | 70 | 4.89 | 4.64 | 0.04 |
| Triglycerides | 68 | 2.05 | 1.8 | 0.13 |
| High Density Lipoproteins | 69 | 1.2 | 1.2 | 0.76 |
| Low Density Lipoproteins | 62 | 2.9 | 2.5 | 0.004 |

108 of the 251 consumers remain linked to service

63% male. Median age 50.
79% Schizophrenia.
80% Metabolic Syndrome.

Sydney Local Health District

Evaluation: Health Outcomes

| Anthropometry | | 2016 | 2020 | P-value |
|--------------------------------------|--|-------|-------|---------|
| Waist Circumference Male (cm) | | 108.9 | 104.5 | 0.055 |
| Waist Circumference Female (cm) | | 104.1 | 100.3 | 0.055 |
| | | | | |
| Lipid Profile | | 2016 | 2020 | P-value |
| Low Density Lipoproteins | | 2.88 | 2.60 | 0.014 |
| | | | | |
| Blood Sugar | | 2016 | 2020 | P-value |
| HbA1c (mmol/mol) | | 6.11 | 5.77 | 0.124 |
| Proportion HbA1c 'at risk' | | 45% | 30% | 0.025 |
| | | | | |
| Measure | | 2016 | 2020 | P-value |
| Body Mass Index (kg/m ²) | | 30.6 | 29 | 0.047 |
| Metabolic Syndrome | | 74% | 51% | <0.005 |

Analysis group of **251** resampled to ensure clozapine proportionate: 108 original -36 clozapine +179 new

Future Directions



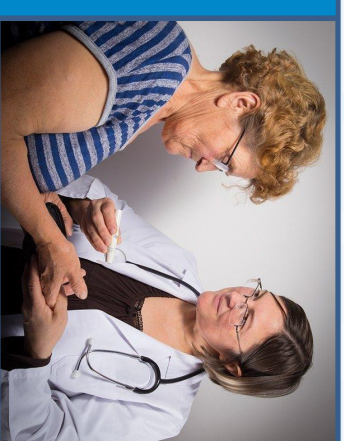
Enhancing the
Shared Care Model:
Embracing new
technology solutions



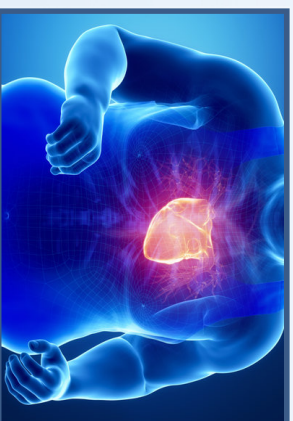
Understanding the
consumer experience:
Peer workers to share
success stories



Economic evaluation
of ccCHIP clinic



Introducing nurse
practitioners for
chronic disease
management



Developing
metabolic risk
stratification tool



The Living Well, Living Longer Program may be starting to have a positive impact on health outcomes



Improving the health of people living with severe mental illness is **ACHIEVABLE!**

Thanks for listening!

Andrew Simpson, Program Manager
Living Well, Living Longer

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Acknowledgements

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Laura Garcelon, GP & PHN Partnerships Coordinator, Sydney LHD
Richard Tippet, GP & MH Shared Care Liaison Clinician, Sydney LHD
Petrina Rimmer, GP & MH Shared Care Liaison Clinician, Sydney LHD

Community treatment orders: an in-depth exploration of care planning in this space

Suzanne Dawson

BAppSc (OT), PGDip in CBT, MClinSc, PhD candidate

Professor Eimear Muir-Cochrane

Professor Sharon Lawn





Acknowledgements

Study participants

Supervisors

Professor Eimear Muir-Cochrane


Professor Sharon Lawn

Professor Alan Simpson

Family and friends

Community Treatment Orders (CTOs)

“The Mental Health Act 2009 provides Community Treatment Orders as the legal way of giving you treatment against your will when you have a mental illness and are at risk but can remain at home. You can continue to live, work and study in the community as long as you follow the requirements of your order”.

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CTOs: a contentious intervention

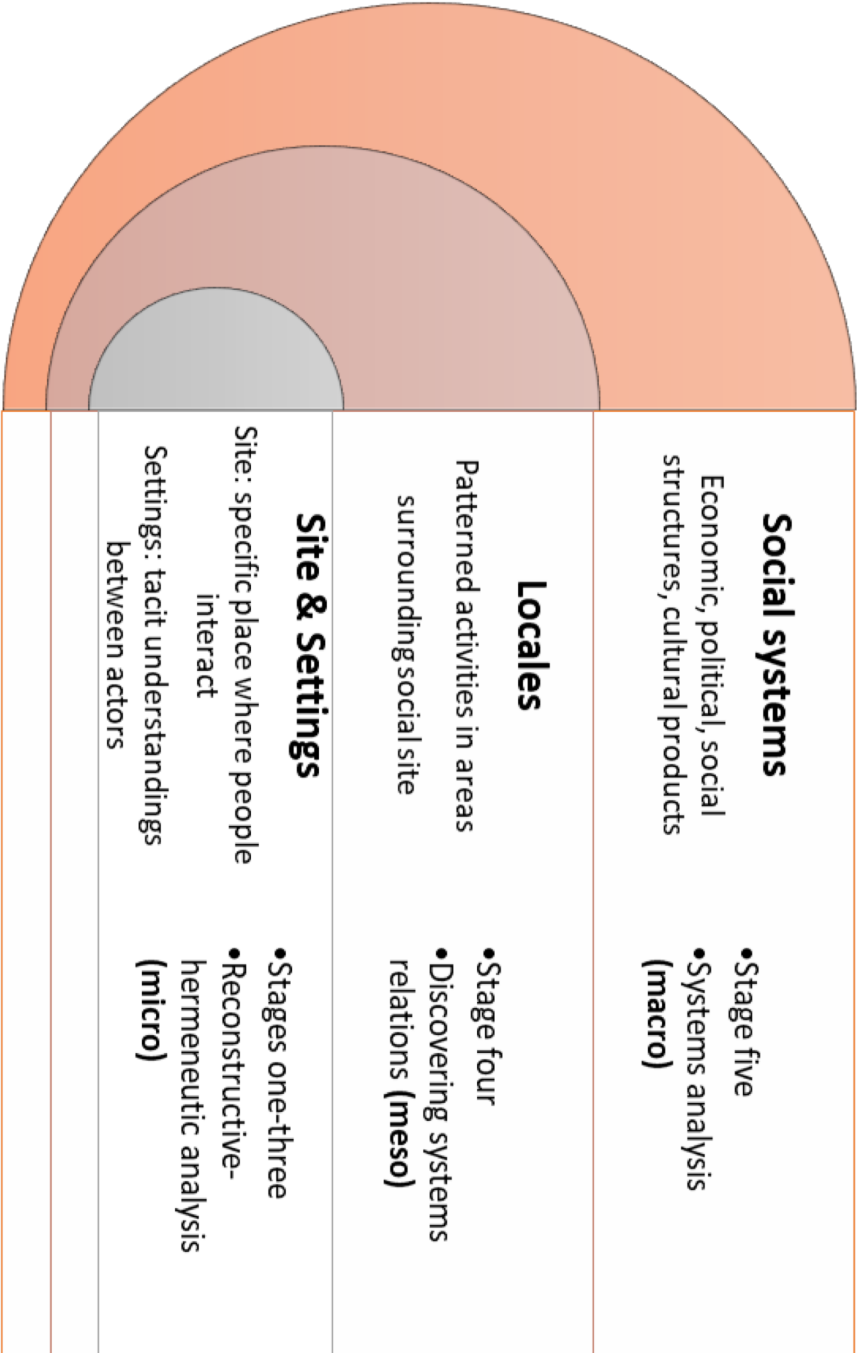
- Advocates for and those who oppose CTOs
- Lack of evidence regarding effectiveness
- High and increasing rates of use in Australia
- Legislation stating treatment and care should be recovery-focused

Research Questions

1. What is the culture of care planning for consumers on CTOs?
2. What are the micro (relational), meso (organisational) and macro (cultural) factors impacting upon the care planning process?
3. How do the concepts of risk and recovery impact upon care planning?

Methodology

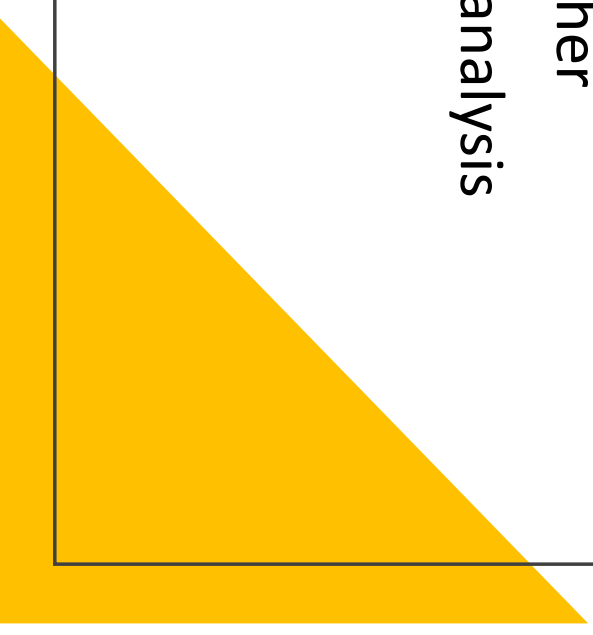
Critical Ethnography



Methods

Ethnographic

- Ethics
- Study site
- Locating the researcher
- Data collection and analysis



Observation and Interviews (18 months)

| Contact Setting | Number |
|--------------------------------------|--------|
| Urgent Clinical Reviews | 15 |
| Routine Clinical Reviews | 25 |
| Outpatient medical appointments | 33 |
| Other (e.g. home visit, CTO hearing) | 3 |
| Interviews | 35 |
| Focus groups | 3 |

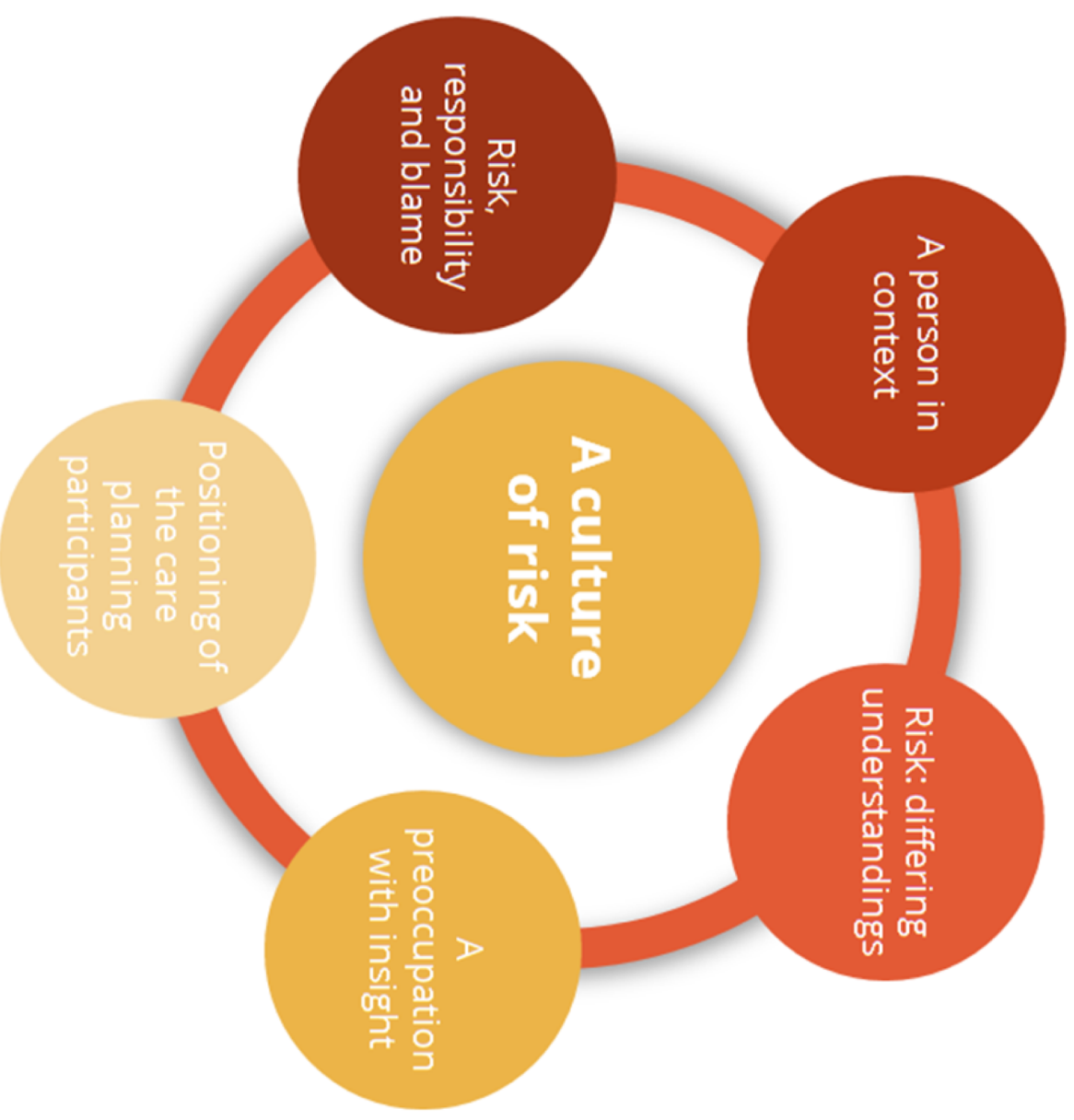
Observation of care planning contexts (6 months)

| Participants | Care coordinator | Treating doctor | Multi-disciplinary team members | Consumer | Carer | Other treating or care agency |
|--------------------------------------|------------------|-----------------|---------------------------------|----------|-------|-------------------------------|
| | | | | | | |
| Contact type | | | | | | |
| Clinical reviews | | | | | | |
| • 3 monthly | Y | Y | Y | N | N | N |
| • Urgent | Y | Y | Y | N | N | N |
| Outpatient appointments with doctors | P | Y | Y | Y | P | P |
| Other contacts | | | | | | |
| • Face: face | Y | P | P | Y | P | P |
| • Phone | | | | | | |

Focused Observation & Interviews (12 months)

| | | | | | | | | | | |
|--------|-----------------|---|--------------------|----------------------|-------------------------|---------------------------------|--------------------|-------------------|------------------|----------------|
| Caleb | Medical review | Clinical Review | Medical review | Medical review | Consumer Interview | CC Interview (SW) | Doctor Interview | | | |
| Team A | 22.11.17 | 29.11.17 | 21.03.18 | April | April | 11.05.18 | 19.09.18 | | | |
| Wu | Clinical Review | CC Interview (SW) prior to a home visit for detention | Medical review | Medical review | Medical review Jan 2018 | Urgent Clinical Review Feb 2018 | Consumer Interview | CC Interview (SW) | Doctor Interview | Medical review |
| Team A | 6.09.17 | | 27.11.17 | 18.12.17 | | | 15.05.18 | 21.05.18 | 25.05.18 | 23.08.18 |
| Sam | Medical review | Medical review April 2018 | Consumer Interview | CC Interview (nurse) | Doctor Interview | Medical review | Medical review | Carer Interview | | |
| Team A | 4.08.17 | | 1.05.18 | 28.05.18 | 12.06.18 | 13.08.18 | 27.09.18 | 7.10.18 | | |

Findings: A culture of risk



Risk: differing understandings

Clinicians focussed on risks such as harm to self or others, functional and cognitive decline

Carers were concerned with broader issues that related to the persons lived experience and impacts on daily life

Consumers were concerned with broader and immediate issues impacting on their wellbeing and daily life



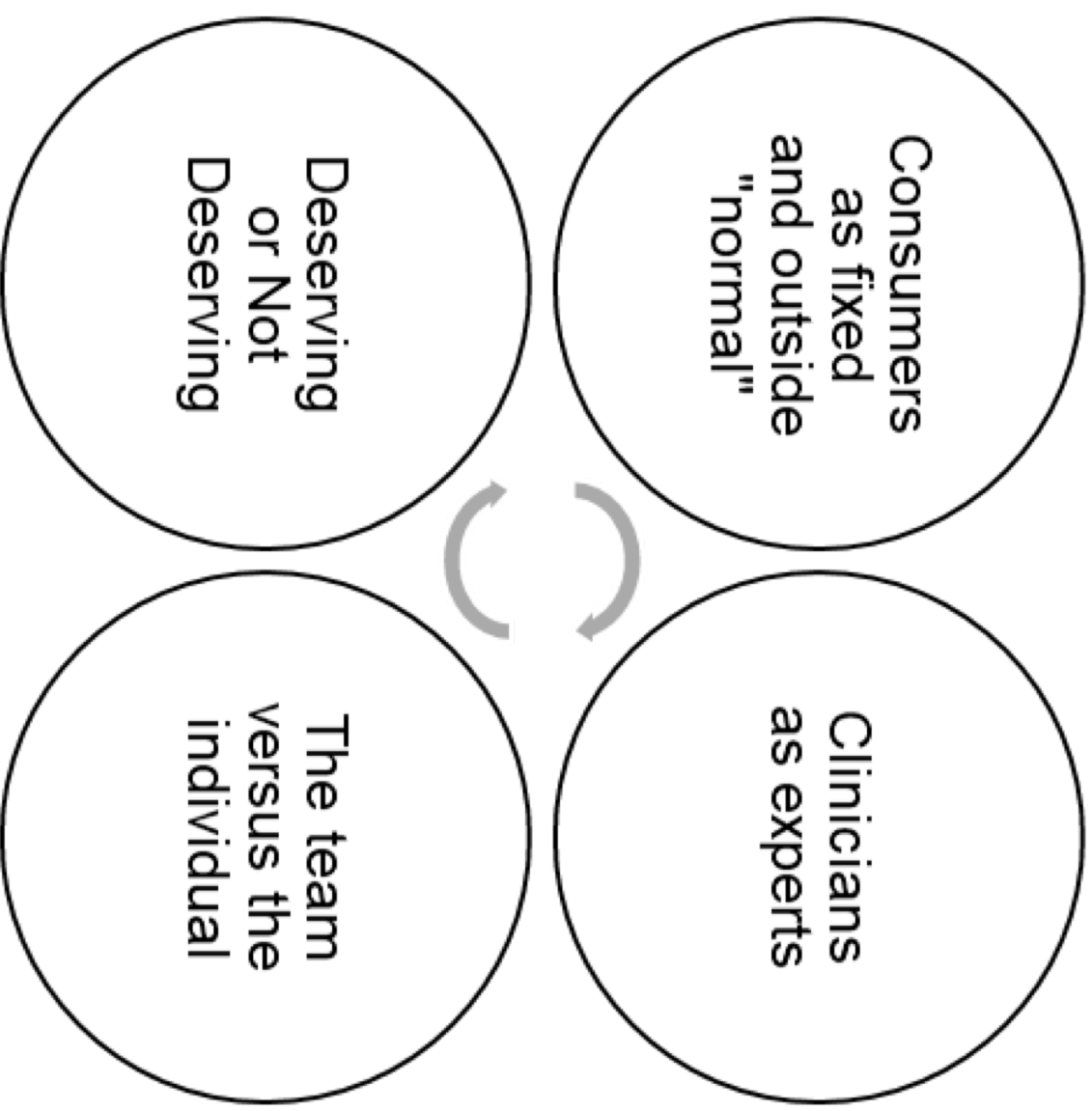
A preoccupation with insight

- Insight as a label
- Insight linked to capacity

As a principle I suppose, people have the right to be unwell...people have that choice...He still has no real insight or his awareness of the need to prepare for prevention. That is one area that we have to work with him.

[Psychiatrist-Mark, IV]

Positionings of the care planning participants



Risk, responsibility and blame

Junior doctor: So, you're on a CTO, and part of the responsibility therefore falls on the team that you take your medication. So, we've had a discussion with the team...and we suggest changing to orals rather than the jab...I've done this in good faith and trusted you that you would take the medication ...

Father: You're the doctor, you tell him what's best to do...

Junior doctor: I do need you to take medication and attend medical appointments. As you're on a CTO, the minimum is that you do this... We don't have a choice in terms of us following this up. I know we've had issues in the past, but the benefit for you is I've taken you off the injection. But it's up to you, if you don't attend appointments.

Jim: Yea, yea, I know that's the deal. You don't have to say that.

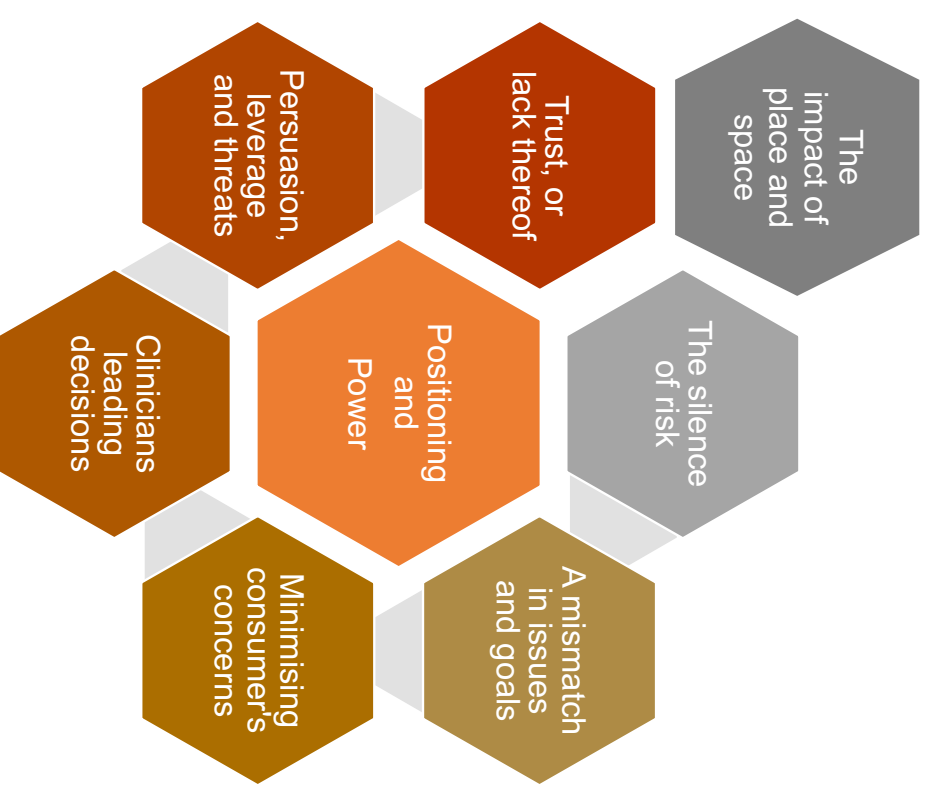
[Medical Review]

I think [what's important to her]...it's the usual things of a young person. She wants to have friendships with people her age... she wants to get an education...She wants to do some form of work in the future. And I think down the track she'd be wanting to move out of home.

[Nurse- Amanda, Interview]

A person in
context

The impact of power and positioning on care planning



Jo: Medical Review

Jo: Speaking of medications, I've got an opinion on this. I've been putting on a lot of weight. Before I was on a depot, and they substituted it with a tablet, and I lost weight.

Psychiatrist: Well its 80% diet and 20% what you're doing. And medication? What are on you at the moment?

[Jo listed his medications with minimal prompting]

And you've got a CTO at the moment? I think we'd like to keep it going because you've done well on treatment, and when things go wrong for you, it goes very wrong. How do you feel about that?

Jo: I prefer not, but I understand why. I can't really determine any difference mentally or physically on the medications. The only difference I can see is I've put on weight.

Psychiatrist: So you're putting on weight. We could look at changing the medication. Paliperidone depot is probably the worst. Have you been on Abilify depot?

Jo: Medical Review cont.

Jo: I don't want an injection at all. Can't you look at tablets?

Psychiatrist: We're too nervous to do it at this stage as we don't know if you take it every day.

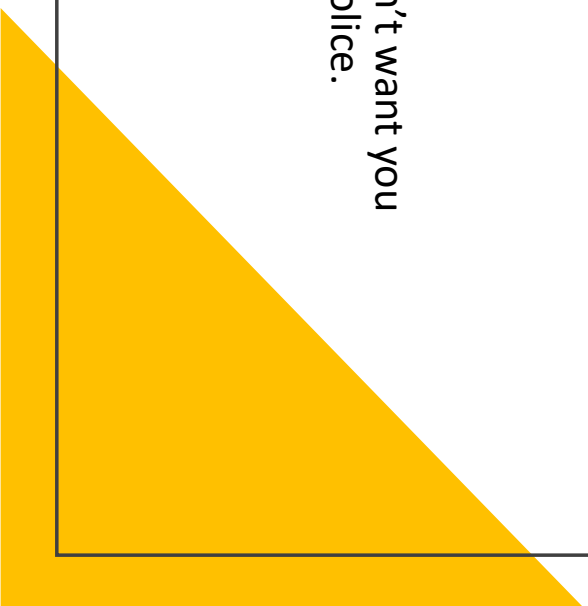
Jo: Well they know I take it everyday as they come around every morning and watch me take it.

Psychiatrist: At some later point we could look at changing to tablets.

Jo: [sighs] Oh, Ok then.

Psychiatrist: Look I'll talk to [your care coordinator] about switching. We don't want you to get unwell, as when you get unwell you seem to get in trouble with the police.

Jo: Yea [sighs].

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Care planning discussions over time

| May 2018 | June 2018 | August 2018 |
|--|--|--|
| <p>Wu: <i>The experience with [the team], is pretty good, as long as you follow what you have to do.</i></p> <p>Researcher: <i>What does that mean?</i></p> <p>Wu: <i>I accept the services.</i></p> | <p>His insight is really good now and it's a combination of his very settled mental state... the input of some of the staff and the peer worker... This is the kind of person you trust to not be on a CTO eventually. Because if he can maintain the routines...if he can sustain his wellness...he's going to be a candidate for no CTO.</p> <p>[Care coordinator]</p> | <p>Doctor: <i>What are your thoughts [about the CTO expiring]?</i></p> <p>Wu: <i>I'm hoping to make it voluntary.</i></p> <p>Doctor: <i>I agree. You've done really well. I'm going to let it lapse and it's up to you to show us it's the right decision. I think everyone would be in agreement.</i></p> |

Amanda: Care informed capacity

Nurse: If things could get better where would it be now? Because things are going really well.

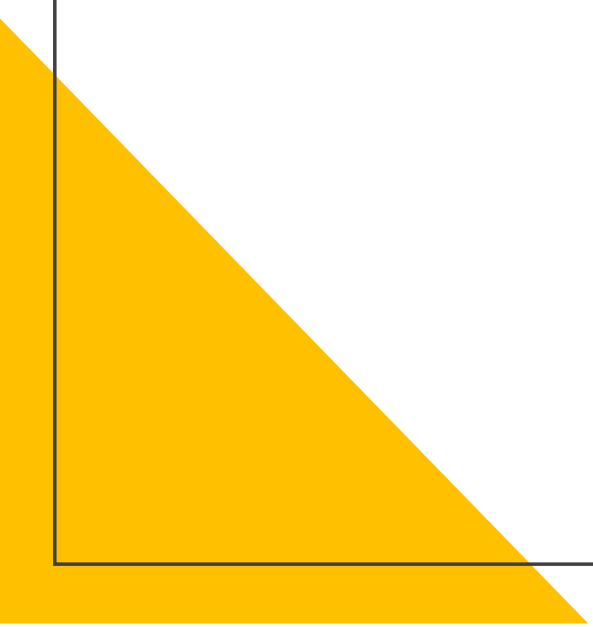
Amanda: Probably being more independent.

Nurse: So what is that?

Amanda: Going to the gym, getting to TAFE.

Nurse: And in the next year?

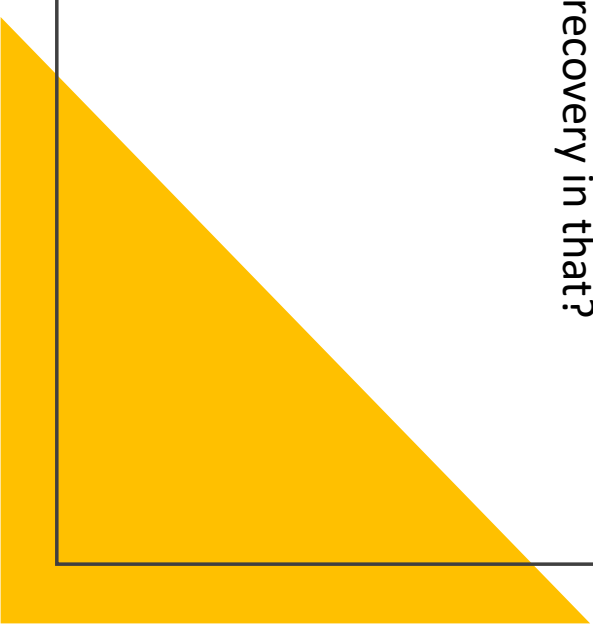
Amanda: Getting my drivers license.



Constrained by the system

What opportunity do the clients get to improve when they are seen once a month by a care coordinator or one of the doctors?... to show they can improve in a number of areas so they don't need to be on a CTO?... what happens in between all that...where's the recovery in that? What's in between?

[Nurse]



Models of illness informing care

```
graph TD; PD[Paradigm of Disease] --- BM[Biomedical model]; PDis[Paradigm of Discrimination] --- PM[Psychosocial model]; BM --- BPM[Biopsychosocial model]; PM --- BPM;
```

The diagram illustrates the relationship between different paradigms of illness and the models they inform. It features a central 'Biopsychosocial model' box, which is the result of integrating two other models. The 'Biomedical model' is derived from the 'Paradigm of Disease' (grey box), and the 'Psychosocial model' is derived from the 'Paradigm of Discrimination' (orange box). The 'Paradigm of Discrimination' box is highlighted in orange, indicating its relevance to the current context.

Paradigm of Disease

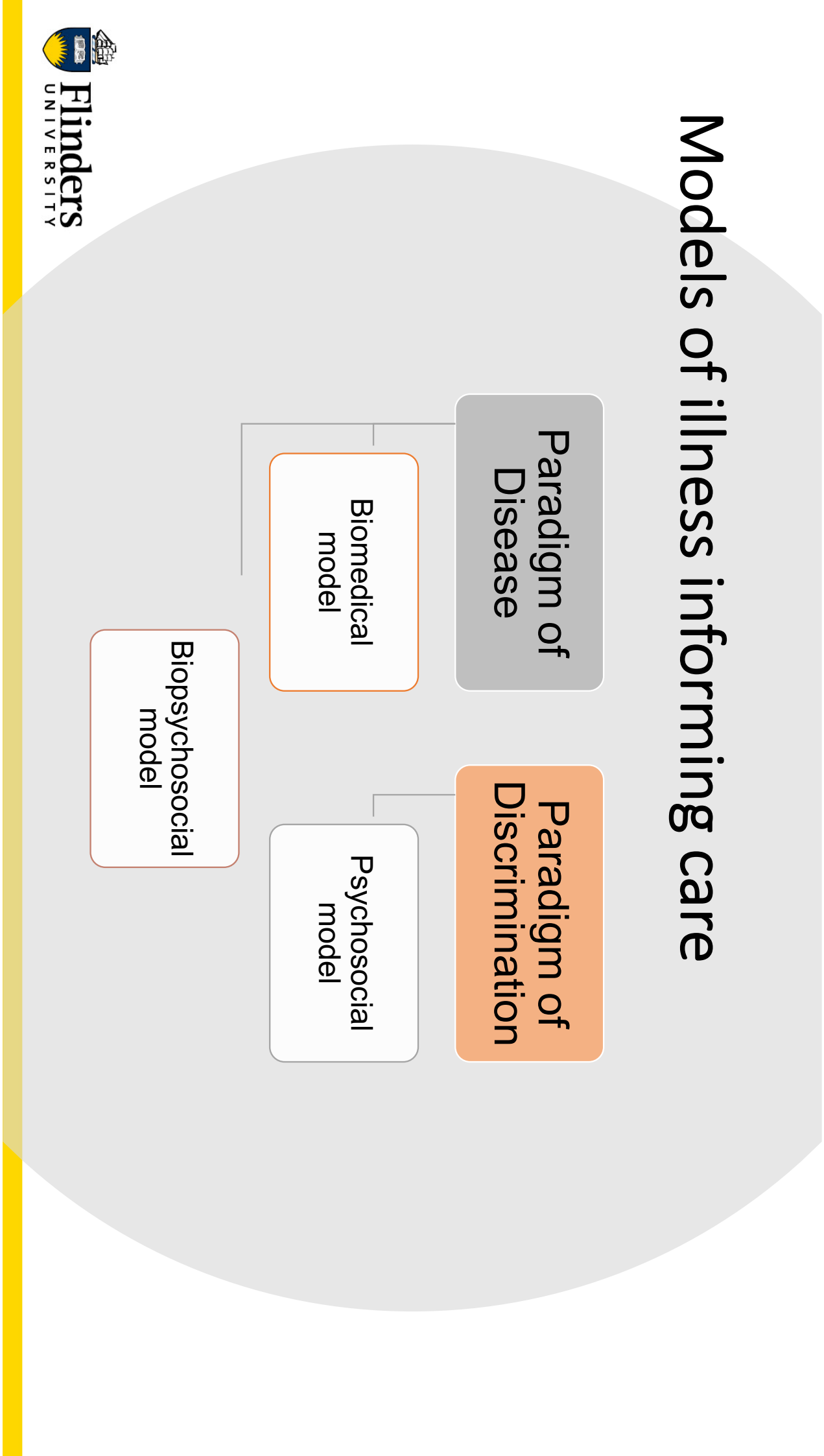
Paradigm of Discrimination

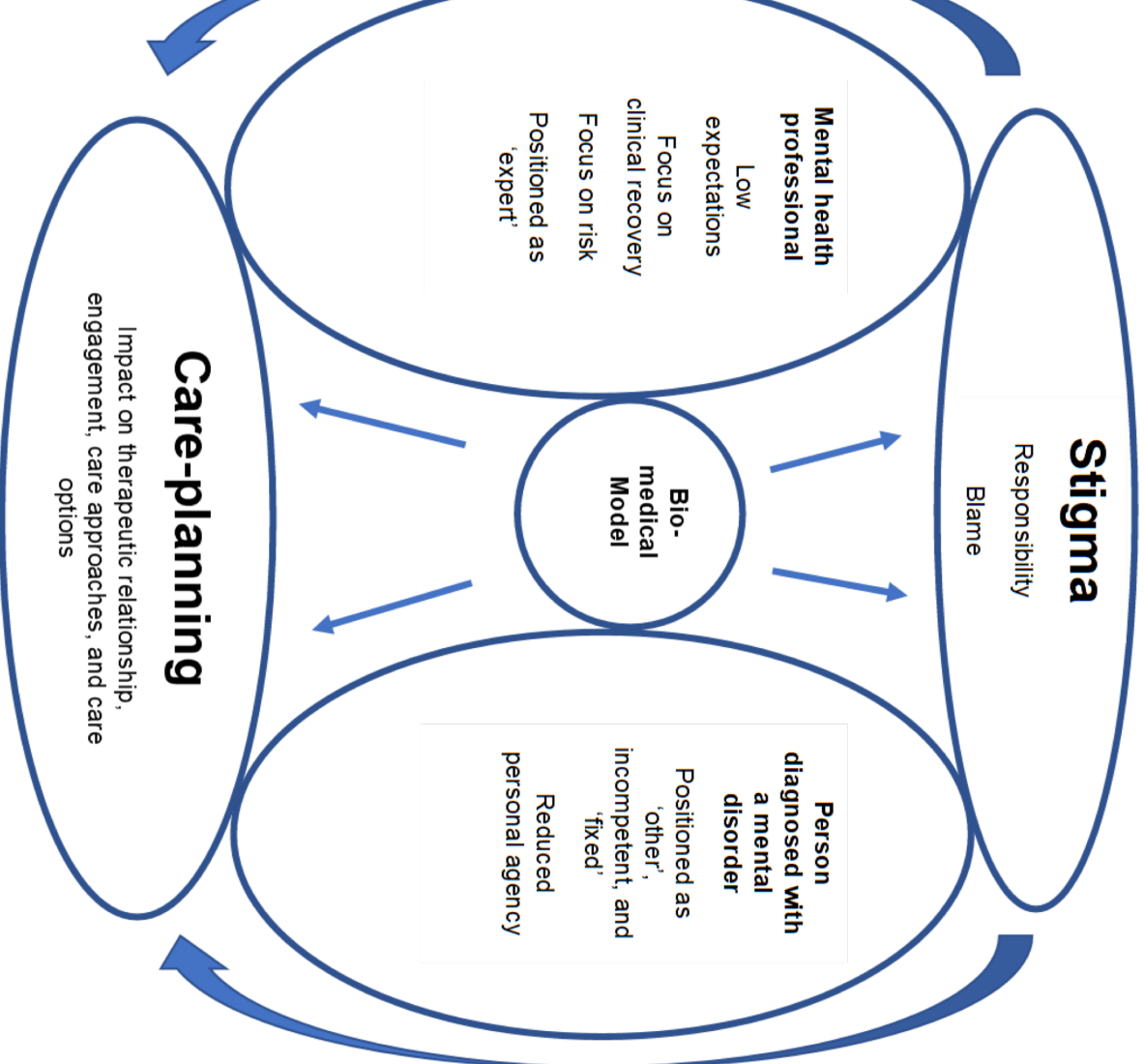
Biomedical model

Psychosocial model

Biopsychosocial model

Flinders UNIVERSITY





Services perpetuating stigma

Services perpetuating harm and discrimination

Mark

[The CTO] sort of demoralises you in some aspects because it takes away your choices, your decision-making in some respects. [pause] Its compulsory medication which is not always the right thing I don't believe.

David

I'm sorry I couldn't be more helpful. I've got a really bad attitude about mental health...I just blame them because I feel like I'm missing out...[on] my life, like half of what I should be doing.

Tom

I don't feel like I'm being helped by [psychiatry], and that's been forced on me for 20 years. And my parents now think that I'm just a "schizophrenic". A disabled person.

Care Planning Constrained: Not as Intended

Risk and risk management: concepts that are unhelpfully inexact

- Foregrounding risk and service risk assessments: missing what is relevant

Care planning relationships undermined by the system

- Interpersonal trust
- Systems trust

Insight: a hindrance to meaningful care planning

- Consumers untrusted as knowers

Consumers and carers absence in care planning

Care Planning from the Personal to the Social

Reframing risk and recovery

Uncoupling from the biomedical and emphasising the psychosocial

Reframing of identities in the care planning relationship

Is an emphasis on the psychosocial enough?

Summary and Recommendations

- Broadening of clinician conceptualisations and understandings of risk
- Routine implementation of interventions and approaches that are recovery-orientated and trauma-informed
- Research on the impact of implementation of recovery tools and interventions on care planning relationships and processes

Concluding comments

“As a service we talk about recovery ... but mainly what we do is diagnose, medicate, and treat...the whole medicalisation of people’s lives, has meant that we have focused on that, and we haven’t maybe focused as much on [employment] and that’s why we’re having to find our way again. Because we lost our way a bit when it came to treating people in the community for mental health conditions, if it meant not just using medication, orders, diagnostic criteria...I think it’s [IPS] quite important for those reasons”

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